



If a major earthquake occurs Call us if you are in trouble when damaged in a massive earthquake (seismic intensity 5 or more on the Japanese scale)

Earthquake Disaster Information Center
for Foreign Residents in Yokohama

045-222-1171 (Japanese)
045-222-1209 (Foreign language)

- ◆ Role of the Earthquake Disaster Information Center for Foreign Residents in Yokohama

damages	We translate important information into foreign languages	We dispatch interpreters to emergency evacuation areas	We give guidance and answer inquiries from foreigners	We perform what are needed to help foreigners
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Issued on 12, 2024 Tsurumi Ward Office, Yokohama City 〒230-0051 3-20-1 Tsurumi Chuo, Tsurumi-ku
Ward Administration Promotion Division (matters concerning map/posted information) Telephone Number 045-510-1680 FAX Number 045-510-1891
General Affairs Division (matters concerning disaster prevention information) Telephone Number 045-510-1656 FAX Number 045-510-1889

Main civic facilities / Educational institutions in the ward

◆ Facility Name		Address	Telephone	FAX Number	Location
◆ Community Hall, Hall, Lounge, etc.					
Tsuri Community Hall	6-7F Fuga, 2-1 Toyooka-cho	583-1353	883-1358	F-5	
Tsuri Ward Cultural Center "Sakia Hall"	214-150 Seia-Can. 131-2 Tsuri Community Hall	511-5711	511-5712	F-5	
Tsuri International Lounge	214-5 Seia-Cen. 2, 131-2 Tsuri Community Hall	511-5311	511-5312	F-5	
Yokohama International Student House	Yokohama Exchange Plaza 1st floor, 4-171-23 Honcho-dori	507-0121	507-2441	F-7	
◆ Community Center					
Ushioda Community Center	4-171-23 Honcho-dori	511-0765	511-0760	F-7	
Komaoka Community Center	4-28-5 Komaoka	571-0035	571-0036	E-1	
Sueyoshi Community Center	2-16-16 Kamisueyoshi	572-4300	586-1229	G-3	
Terao Community Center	4-39-1 Baba	584-258	588-3778	D-4	
Namamugi Community Center	4-6-37 Namamugi	574-0070	574-2662	E-6	
Yako Community Center	4-32-1 Yako	574-0372	584-3304	I-2	
◆ Community house, local child rearing support center, children's school					
Ichiba Elementary School Community House	1-13-1 Momoiya	574-1972	574-1972	H-4	
Ushioda Park Community House	2-71-2 Mukai-cho in Ushioda Park	511-0880	511-0851	G-6	
Komaoka Elementary School Community House	3-21-21 Baba	584-281	585-3770	D-4	
Kansei Junior High School	23-1 Kansei-cho	503-308	503-3008	H-7	
Shin Tsuri Elementary School Community House	2-1 Egasaki-cho	574-1976	574-1976	H-2	
Tsuri-Inaba Community House (Tsutsumi)	11-5 Ichibashimo-cho	500-6688	500-6612	G-7	
Tsuri Community House Community House	214 Seia Cen. 2, 131-2 Tsuri Community Hall	511-0688	511-0689	F-5	
Tsuri Ward Community Child-care support location "Wakun Hiraoka"	38-4 Toyooka-cho	582-7590	582-7591	F-5	
Yokohama child-care support system support branch (in Wakun Hiraoka)	38-4 Toyooka-cho	582-7610	582-7651	F-5	
Tsuri Ward Community child-care support location "Wakun Hiraoka satellite"	1-4-5 Shitte	642-5710	585-0051	H-4	
Shinshu Park children's school house "Yikano"	2-12 Higashiterao	582-9944	582-9944	C-5	
◆ Library					
Tsuri Library	2-10-7 Tsuri Community Hall	502-4416	504-6635	G-5	
Yokohama Central Library	1 Omitsu-cho, Nishi-Ku	262-0030	262-0052	On the ward side of the main road	
Prefectural Library	9-2 Momoiyagasaki, Nishi-ku	263-5900	263-5985	On the ward side of the main road	
◆ Sports					
Tsuri Sports center	2-5-1 Momotaya	584-5671	584-5673	G-4	
Tsuri River Rowing Center	2-6 Momotaya	582-6680	582-5810	G-4	
Daikoku-futo green space	1 Daikoku Futo	501-6233	501-6233	C-11	
Prefectural Mitsuke Park Tennis Court / Multipurpose Plaza / Rubber Court	1-1 Mitsuke Koen	581-0287	573-0889	E-3	
Ushioda Park Baseball Ground / Tennis Court	2-71-1 Mukai-cho	501-2479	517-7706	G-6	
Inaba Park Baseball Ground / Tennis Court	3-1 Benteen-cho	501-7343	710-0727	G-7	
Daikoku Fishing Pier	20 Daikoku Futo	506-3539	500-5096	D-13	
◆ Welfare facility					
Local care plaza					
Ushioda Local Care Plaza	4-171-23 Honcho-dori	507-2929	507-2930	F-7	
Komaoka Local Care Plaza	4-28-5 Komaoka	570-6601	570-6602	E-1	
Tsuri-Inaba Local Care Plaza (Tsutsumi)	11-5 Ichibashimo-cho	504-1077	500-6617	G-6	
Tsuri Community Child Care Plaza	1-23-26 Tsuri Community House	508-7880	508-7888	F-5	
Terao Local Care Plaza	6-37-14 Higashiterao	588-5666	585-5737	E-4	
Namamugi Local Care Plaza	4-6-4 Namamugi	510-3411	510-3018	E-6	
Baba Local Care Plaza	7-11-23 Baba	576-4231	576-4233	B-4	
Higashi Terao Local Care Plaza	1-12-23 Higashiterao	574-0229	570-6202	B-6	
Yako Local Care Plaza	4-32-1 Yako	573-0107	573-0127	I-2	
Elderly welfare facility					
Yokohama (on Recreation Training Facility for the Elderly) "Yokun"	1-12-5 Suehiro-cho	521-1100	642-8150	F-9	
Kakujuso	4-39-1 Baba	584-258	588-2583	D-4	
Yamayuri Home	2-15-18 Shishigaya	583-1833	583-1847	D-3	
New Bird Shishigaya	2-10-8 Shishigaya	576-3055	576-3056	C-2	
Shin Tsuri Community Center	2-24 Egasaki-cho	570-5000	570-5001	H-2	
Shojunotsato Tsuri	2-1 Egasaki-cho	576-5020	576-5021	H-2	
Wakatake Tsuri	1-4-20 Yako	642-7500	583-6616	G-3	
Shojunotsato Ono	4-14-18 Shitayama-cho	521-8818	521-8830	F-7	
Ushioda Rouken Yasugai	15-29 Yako	574-3312	574-3313	H-3	

Facility Name		Address	Telephone Number	FAX Number	Location
Children/disabled persons welfare facility					
TSURUMI Local Welfare Home Miki	4-21-20 Kitaterao		585-9246	585-9247	D-3
Local Welfare Home Katsuta	4-5-37 Namomugi		584-0876	584-0876	E-6
Local Activity Home for Disabled Persons Motomiya	2-4-78 Motomiya		585-3664	585-3718	G-6
Tsurumi Ward Social Consultation Support Center	1F Riko Building, 3-4 Toyooka-cho		580-5866	582-3173	F-5
Association Center for Persons with Mental Disabilities	4F Hammy Toyooka, 2-4 Toyooka-cho		576-3713	576-3713	F-5
Local Activity Home for Persons with Acquired Disabilities Furudono Tsurumi	2-20-1 Tsurumi Town		584-7200	584-7200	G-5
Support Facility for Disabled Persons Furudono	1-14-18 Yako		580-0078	584-8999	H-3
Rehabilitation Center	1770 Toriyama-cho, Kohoku-ku		473-6666	473-6956	
Rehabilitation Center	1770 Toriyama-cho, Kohoku-ku		472-4722	472-4723	
Yokohama City Comprehensive Home and Medical Center	1735 Toriyama-cho, Kohoku-ku		473-0103	473-0101	
Yokohama City Age Regional Rehabilitation Center	1-29 Higashinakagawa, Kanagawa-ku		441-7111	441-7011	
Children Rehabilitation Center	1-9-1 Higashinakagawa, Kanagawa-ku		321-1721	321-1721	
Yokohama City Developmental Disorder Support Center	1-10 Nishikagawa, Nakku-ku		334-6611	334-6619	
Yokohama City Citizens Guidance Office	2-4-42 Urafuncho, Minami-ku		260-6510	262-4155	
Yokohama Gay Employment Support Center	1-13 Nishikagawa, Kanagawa-ku		450-5140	450-5185	
Yokohama City Support Center for Persons with Disabilities Yokohama Aoyama	2-3 Kuzuyoga, Tsuruzuki-ku		941-8383	941-2043	
Yokohama City Support Center for Persons with Disabilities Yokohama Aoyama	1752 Toriyama-cho, Kohoku-ku		475-2001	475-2005	
Welfare activity base					
Tsurumi Ward Center of Social Welfare Council	2F of Yendo Koshu Building, 4-37-37 Tsurumi Town		504-5619	504-5616	G-6
Tsurumi Ward Welfare Activity Base	2F of Yendo Koshu Building, 4-37-37 Tsurumi Town		504-5619	504-5616	G-6
◆ Elementary school / Junior high school					
Asahi Elementary School	4-25-1 Kitaterao		581-4178	581-9453	D-3
Ichiba Elementary School	1-13-1 Motomiya		581-2107	581-9487	H-3
Kihira Elementary School	2-5-29 Motomiya		580-0105	580-0105	G-3
Infine Elementary School	1-1-1 Hama-cho		501-3339	501-0036	G-7
Ushioda Elementary School	3-8-21 Mukai-cho		501-2128	501-0046	G-6
Kaminoyoshi Elementary School	5-2-41 Kaminoyoshi		571-1666	585-9497	F-1
Kamiterao Elementary School	3-21-21 Baba		585-2961	585-9493	D-6
Kishiya Elementary School	1-6-1 Kishiya		581-3831	585-9493	D-6
Komaka Elementary School	3-14-1 Komaka		581-6263	585-9491	E-2
Shioiri Elementary School	2-3-6 Shioiri-cho		501-7862	501-0073	G-7
Shishiyoga Elementary School	1-1-91 Shishiyoga		575-3015	585-9492	D-3
Shitahara Elementary School	2-4-9 Shitahara-cho		501-2312	501-0054	F-7
Shimoyoshi Elementary School	2-2-5 Shimoyoshiya		581-7586	585-9484	G-3
Shinsurumi Elementary School	2-1 Egasaki-cho		583-8915	583-9817	H-2
Suetsuoi Elementary School	1-91 Kaminoyoshi		581-2244	585-9473	F-3
Tsurumi Elementary School	3-1-91 Tsurumi Town		521-6918	501-0038	G-6
Terao Elementary School	5-1-91 Higashiterao		581-7084	585-9486	D-6
Toyooka Elementary School	2-17 Toyooka-cho		581-3248	585-9498	F-5
Namamugi Elementary School	1-5-11 Namamugi		501-2270	501-0048	E-7
Baba Elementary School	7-20-1 Baba		571-7777	585-9498	C-4
Higashidai Elementary School	1-11 Higashiterao Higashidai		571-0812	585-9452	D-5
Heian Elementary School	12-91 Heian-cho		501-4484	501-0059	H-6
Yako Elementary School	3-8-1 Yako		581-4672	585-9476	H-2
Kikuna Elementary School	5-18-1 Kikuna, Kohoku-ku		401-9423	413-1563	B-6
St. Joseph Primary School	11-11 Higashiterao Kitadai		581-8808	584-0074	G-5
Ichiba Junior High School	1-1 Ichiba Shimo-cho		501-4125	501-0813	E-4
Ushioda Junior High School	4-83 Mukai-cho		512-3335	507-9919	B-6
Kaminomiyu Junior High School	1-26-33 Kaminomiyu		582-8801	585-0074	H-3
Kansei Junior High School	23-1 Kansei-cho		511-6666	505-0084	F-7
Suetsuoi Junior High School	6-13-1 Shimoyoshiya		581-0813	585-9497	H-3
Tsurumi Junior High School	3-14-1 Tsurumi Town		501-2397	507-9093	G-6
Terao Junior High School	3-1-3 Kitaterao		571-4102	585-9498	E-3
Namamugi Junior High School	1-2-1 Kishiya		581-3255	585-9490	C-6
Yako Junior High School	1-8-24 Yako		581-4131	585-9906	G-3
Yokohama City School Attached to Yokohama City Government	6 Ono-cho		511-3654	506-8680	F-7
Tachibana Gakuen Junior High School	1-10-35 Shishiyoga		581-0063	583-8643	D-3
St. Joseph Junior High School	11-1 Higashiterao Kitadai		581-8808	584-0083	E-4
Tsurumi University Junior High School	22-1 Tsurumi		581-6325	581-6329	E-2

Main government offices / Public institutions

	Facility Name	Address	Telephone Number	FAX Number	Location
	Ward Administration Office, etc.				
	Izumi Ward Administration Office Main building	1-20-1 Tsurumi Chuō	510-1818	—	G-6
	Tsurumi Public Works Office	3-28-1 Tsurumi Chuō	510-1669	505-1318	G-6
	Kanagawa City Hall	6-50-10 Honcho, Naka-ku	671-2121	—	Outside the ward
	Kanagawa Prefectural Office	1 Nihon Odori, Naka-ku	210-1111	—	Outside the ward
	Taxes, pensions				
	Kanagawa Prefectural Tax Office	3-8 Honda Otomachi, Kanagawa-ku (at Shiga Building, Kanagawa Pref. General Office Building)	321-5741	321-5742	Outside the ward
	Tsurumi Ward Tax Office	1-30-23 Tsurumi Chuō	512-7141	—	F-6
	Taxo Centres (tax & tax accountant) Tsurumi Branch Office	Nakheim Tsurumi Chuō-dō Bldg. 433-54 Tsurumi Chuō 4-5, 35-21 Tsurumi Chuō	502-0780	502-7425	F-6
	Tsurumi Aoiro Kinshoku Society	4-39-9 Tsurumi Chuō	512-1145	502-0063	F-6
	Tsurumi Pension Office	2-4F TG Tsurumi Building, 4-33-54 Tsurumi Chuō	512-2641	504-5600	G-6
	Tsurumi Social Insurance Association	18-5K Yushima, 2-19-12 Akasaka, Nishi-ku	501-0000	501-0000	Outside the ward
	Police Office				
	Tsurumi Police Station	4-33-9 Tsurumi Chuō	504-0110	504-0110	G-6
	Tsurumi Fire Station	3-26-1 Tsurumi Chuō (at Shiga Building, Kanagawa Pref. General Office Building)	503-0119	503-0119	G-6
	Namamugi Fire Station Branch Office	5-12-17 Tsurumi Chuō	506-0119	506-0119	F-6
	Daiikoku-cho Fire Station Branch Office	4-6-7 Daiikoku-cho	509-0119	509-0119	F-8
	Sueyoshi Fire Station Branch Office	2-1-3 Shimosueyoshi	574-0119	574-0119	F-4
	Inrune Fire Station Branch Office	1-03 Bentencho	505-0119	505-0119	H-7
	Yako Fire Station Branch Office	3-30-13 Kita	575-0119	575-0119	H-2
	Kishiya Fire Station Branch Office	2-13-18 Kishiya	503-0119	503-0119	H-2
	Terao Fire Station Branch Office	4-24-15 Yokataeo	584-0119	584-0119	F-1
	Komaoka Fire Station Branch Office	2-18-8 Komaoka	585-0119	585-0119	E-1
	Tsurumi Aquatic Fire Station Branch Office	1 Daiikou Town	504-0119	504-0119	C-11
	Judicial relations				
	Yokohama District Legal Affairs Bureau Kanagawa Branch Office	11-17 Nanashima-cho, Kanagawa-ku	431-5353	—	A-7
	Yokohama District Legal Affairs Bureau Kanagawa Summary Court	4-41-2 Second Joint Office Building, 2-37 Kitakamakubo, Naka-ku	441-7461	—	Outside the ward
	Yokohama District Family Court	1-11-1 Nishikanagawa, Kanagawa-ku	321-8045	—	Outside the ward
		345-3483 Domestic Violence Prevention Center	345-3483	—	Outside the ward
		345-3505 General Affairs Division (Social Section)	345-3505	—	Outside the ward
	Yokohama District Court	9 Nihon Odori, Naka-ku	664-8777	—	Outside the ward
	Kanagawa Ward Public Prosecutors Office	9 Yokohama Legal Joint Office Building, 9 Nihon Odori, Naka-ku	211-7600	—	Outside the ward
	Tsurumi Notary Office	20 Tsurumi Center Building, 4-32-19 Tsurumi Chuō	521-3410	521-3435	G-6
	Kanagawa Bar Association	9 Nihon Odori, Naka-ku	321-7100	321-7033	D-2
	Kanagawa Staff Lawyers Association	1-30-23 Tsurumi Chuō, Naka Ward	441-1372	441-1371	The ward
	Gyoseihoji Lawyer Association of Kanagawa	7F Industry & Trade Center Building, 2nd Industry & Trade Center Building,	441-0739	664-5027	The ward
	Japanese Legal Support Center Kanagawa	10F Industry & Trade Center Building, 2nd Industry & Trade Center Building,	0570-078308	—	The ward
	Japanese Legal Support Center Kawasaki	10F Pacific Mall Kawasaki Buildings, 11-1 Elmeh Hirosecho, Kawasaki-ku, Kawasaki City	0570-078309	—	Outside the ward
	Work, management support				
	Large-scale Labor Stand Inspection Office	2-6-18 Tsurumi Chuō	501-4968	501-4931	G-5
	Silver Human Resources Center Kanagawa Office	7F Yokohamashi Utsahimachi, 20-1 1-10-1, Rebekusho, Naka-ku	402-4882	402-4885	Outside the ward
	Hello Work Kawasaki	17-2 Minamimachi, Kawasaki-ku, Kawasaki City	044-24-8609	044-23-345	Outside the ward
	Hello Work Plaza Yokohama	1F Yokohama ST Building, 11-15 Kitakamakubo, Nishi-ku	440-1010	440-1016	The ward
	Yokohama City Career Development Office	1-10-1, Rebekusho, Naka-ku	441-7700	441-1371	The ward
	Yokohama City Careerpathway Advisory Hall	2-4-1 Brande-cho, Naka Ward, Yokohama City	681-6553	681-6554	The ward
	Yokohama City Careerpathway Advisory Association	1-10-1, Rebekusho, Naka-ku	441-1372	441-1371	The ward
	West Brande	1-6-1 Kitakamakubo, Nishi-ku	319-5353	319-5340	The ward
	The Yokohama Chamber of Commerce and Industry Tsurumi Branch	2 Yamashita-cho, Naka-ku	671-5118	671-7496	The ward
	Roadside office				
	Tsurumi Public Works Office	3-28-1 Tsurumi Chuō	510-1669	505-1318	G-6
	Yokohama National Highway Office	1-7-10 Koyasuodai, Kanagawa-ku	401-4566	402-6911	C-6
	Keihin River Office Tsurumi Branch	2-18-1 Tsurumi Chuō	503-4000	503-4001	G-5
	Park				
	Large-scale park and Green Project Coordination Office (Medium-sized or smaller parks) Tsurumi Public Works Office	65-1 Oike-cho, Asahi-ku	353-1166	352-3086	Outside the ward
Mitsuke Park Management Office	3-28-1 Tsurumi Chuō	510-1669	505-1318	G-6	
	Housing				
	Public Housing Construction Planning Bureau Housing and Rental Management Division	1-1 Mitsuke Onoe	381-0287	503-0889	E-3
	Housing and Rental Management Division Housing and Rental Management Division (Housing and Rental Management Division)	6-50-10 Honcho, Naka-ku	671-2953	550-4102	Outside the ward
	Housing and Rental Management Division Housing and Rental Management Division (Housing and Rental Management Division)	8-1 Sakae-cho, Naka-ku	451-7777	451-7769	The ward
	Housing and Rental Management Division Housing and Rental Management Division (Housing and Rental Management Division)	2-18-1 Tsurumi Chuō, 2nd, 2-22, Nakagyo-cho, Naka Ward	201-3673	201-8405	The ward
	Housing and Rental Management Division Housing and Rental Management Division (Housing and Rental Management Division)	1-4-1 Nakagawa, Tsuzuki-ku	912-4110	912-4711	The ward
	Visits				
	Resources and Waste Recycling Bureau Tsurumi Office	39 Ono-cho (from land line telephone)	502-5383	502-5482	F-7
		(from mobile phone, IP telephone)	0570-200-530	500-3599	
			045-330-3953	—	
	Oversized Garbage Reception Center				

Main civic facilities / Educational institutions in the ward

Always be ready

Check the safety of inside and outside of the house

Glass
Attach a shatterproof film

Furniture
Secure it with metal fittings and tension poles

Shelf
Put heavy items in the lower row

Curtain
Flameproof curtains are recommended

Block fence
Repair or remove it as needed

Home appliances
Secure it with an adhesive mat

Cabinet door
Install clasp metal fastenings

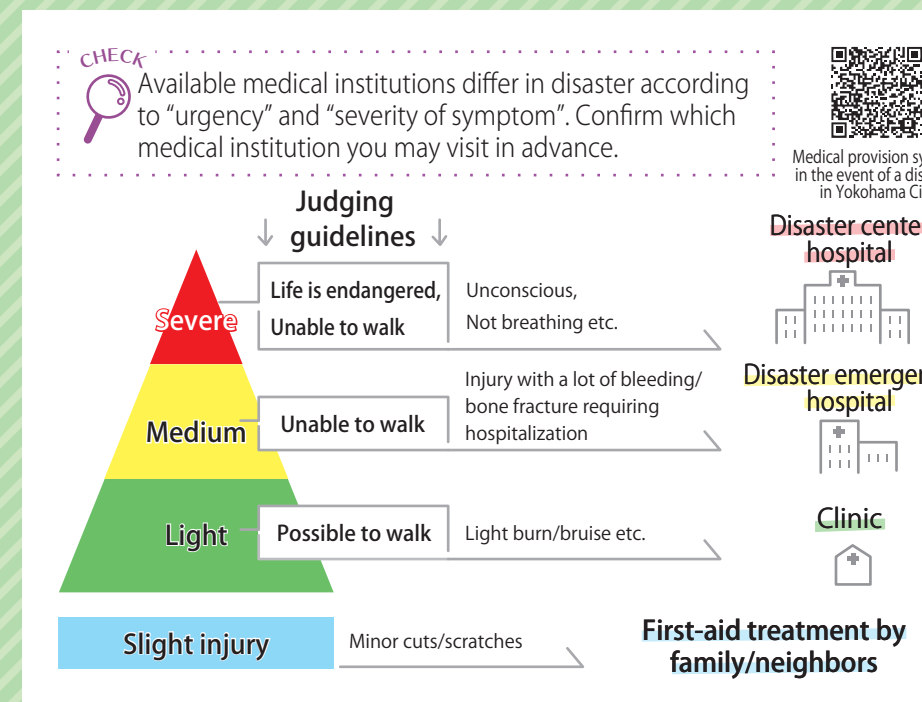
Stove
Do not place flammable materials nearby

Corridor
Do not place obstacles

Preparing stockpiles

- ◆ **Drinking water: 3 liters/day x family members x 3 days**
(Example) 27 liters for a family of three
* Storing the remaining hot water from the bathtub will be useful for when using the toilet and extinguishing fires
- ◆ **Prepare preserved food that you can easily eat**
* Make sure you have everything you need, such as food accommodating any allergies, liquid milk, and baby food, depending on the circumstances of each household.

Confirmation of medical institutions



Facility Name	Address	Telephone Number	FAX Number	Location
◆ Living				
Yokohama City Consumer's Center (Consultation)	4F Yumeoka Office Tower, 1-6-1 Kamioikansai, Konan-ku	845-6666	845-7720	Outside the ward
Waterworks Bureau Customer Service Center	—	847-6622	848-4281	—
TEPCO Energy Partner, Incorporated Customer Center	(Moving / Change of contract)	0120-995-001	—	—
Contract Center, TEPCO Power Grid, Inc.	(Power outage, etc.)	0120-995-007	—	—
NTT East Kanagawa Branch	—	116 No area code	—	—
TOKYO GAS NETWORK Co., Ltd.	2F Industry & Trade Center Building, 2 Yamanishi-cho, Naka-ku	0120-023388	03-6627-6385	—
Yokohama Passport Center	Yokohama Passport Building 580 Horioka-cho, Saiwai Ward, Kawasaki City	022-202-0042	—	Outside the ward
Tsursuri Post Office	3-22-1 Tsursuri Chuo	0570-099-031	—	G-6
◆ Pound for illegally parked bicycles				
Kishiya Namamugi Pound	1-2 Kishiya	574-1627	—	C-7
◆ Multiculturalism promotion				
Tsursuri International Lounge	Sea Crane 2F, 1-31-2 Tsursuri Chuo	511-5311	511-5312	F-5
Yokohama International Student House	Ushioda Exchange Plaza 3rd floor, 4-17-23 Honcho-od	507-0121	507-2441	F-7
Yokohama Association for International Communication and Exchanges (YOKE)	5F Yokohama International Student Center, PACIRCO Yokohama, 1-1-1 Minatomirai, Nishi-ku	222-1171	222-2247	Outside the ward
◆ Information on Administrative Service Centers				
Administrative service centers are located on the premise of railway stations and issues documents such as copies of resident certificates and seal registration certificates outside of ward administrative office hours and on Saturdays and Sundays.				
● Business hours	Monday-Friday: 7:30-19:00, Saturday & Sunday: 9:00-17:00 If depending on the type of certificate, the date and time of applying, some certificates may not be issued on the same day. Please check in advance for details.			
● Days closed	Public holidays, Year-end and New Year holidays (Dec. 29-Jan. 3), in addition, may be temporarily closed due to equipment inspection, etc.			
● Types of certificates handled at counter	<ul style="list-style-type: none"> ● Copy of resident register ● Certificate of items Stated in Resident Register ● Seal registration certificate ● Certificate of all registered residents on family register (Certificate of individual registered matter on family register (partial family register) "ID card" 	<ul style="list-style-type: none"> ● Copy of supplementary family register (tax exemption) certificate paid ● Certificate of municipal tax paid ● Certificate of items Stated on Property Tax Ledger (household for the current fiscal year) 		
● Locations of nearby administrative service centers				
Tsursuri Station, west exit	JR Tsursuri Sta. west exit in front of "Tugsu 1 (Seiyu)"	◆586-0975		
Yokohama Station	South passage inside JR Yokohama Sta.	◆453-2525		
Shin-Yokohama Station	Around the Nissan Station ticket gate at Shin-Yokohama Station of the Yokohama City Subway	◆475-3101		
Hiyoshi Station	Behind the "commuter ticket office" at Hiyoshi Station of the Tokyo Toei Line	◆506-5013		
◆ Name of sudden illness	Please do not forget to bring your health insurance card and cash			
In case	Address	TEL / FAX	Medical treatment subject	Medical treatment date
Tsursuri Ward Holiday Emergency Clinic	3-4-21 Tsursuri Chuo	◆453-3851	Internal medicine / Pediatrics	Sundays, national holidays New Year holidays (December 30th - January 3rd) 10:00 am - 4:00 pm
Kohoku Ward Holiday Emergency Clinic	7-8-27 Kikuna, Kohoku-ku	◆433-3121	Internal medicine / Pediatrics	Sundays, national holidays New Year holidays (December 30th - January 3rd) 10:00 am - 4:00 pm
Yokohama City Night Emergency Medical Center	1-1 Sakuragi-cho, Nishi-ku	◆212-3535	Internal medicine / Pediatrics / Otolaryngology / Ophthalmology	Every day from 8:00 pm - 0:00 am
"Yokohama City North Night Emergency Medical Center"	12-24 Utsukuboshi, Taitoh-ku	◆111-0088	Internal medicine / Pediatrics	Every day from 8:00 pm - 0:00 am
Yokohama City Dental Health Medical Center	6-10-1 Aoi-cho, Naka-ku	◆201-7737 ◆212-4618	Dentistry	Every day from 7:00 pm - 11:00 pm New Year holidays (December 29th - January 4th) 10:00 am - 4:00 pm *Reception is until 30 minutes before business hours
Canagawa Emergency Consultation Center Medical Institution Guidance	—	◆7119 or 2 after 232-7119	Offers information about hospitals and clinics that offers emergency treatment	Reception 24 hours every day *Exclusive for hearing impaired FAX:42-3508
Canagawa Emergency Consultation Center Emergency Telephone Consultation	—	◆7119 or 1 after 232-7119	Offers advice about the degree of the emergency and the necessity using medical institutions based on symptoms	Reception 24 hours every day
Canagawa Pediatric Emergency Dial	—	◆87000 or ◆2350-3490-3742	Offers general advice about sudden changes in a child's physical condition	From 18:00 every day to 8:00 next day
"Yokohama Medical Association Regional Medical Consultation"	—	◆201-8712 ◆201-0768	Offers information about nearby medical institutions that does not accept medical consultations	Mon-Fri 6:00 am - 6:00 pm on weekdays 12:00 pm - 1:00 pm, not including Saturdays, Sundays and holidays, New Year holidays

Services of the ward office

◆ Tsurumi Ward Administration Office, 3-20-1 Tsurumi Chuo, Tsurumi-ku 230-0051 / 9 minute walk from Tsurumi Station (JR), or 7 minute walk from Keikyu Tsurumi Station (Keikyu Line)

[illegible]

◆ Tsurumi Ward Public Works Office, 3-28-1 Tsurumi Chuo, Tsurumi-ku 230-0051 / 12 minute walk from east exit of Tsurumi Station (JR), or 10 minute walk from Keikyu Tsurumi Station (Keikyu Line)

Section	Telephone Number	FAX Number	Main Services
Administration Section	510-1669		Licenses for private use of road or channel, matters regarding road and channel boundaries, subsidy for private road maintenance permits, management, etc. for private use, activities, and installation in local parks
Road Section	510-1671	505-1318	Maintenance and repair of roads, supervising construction of road maintenance, maintenance of road-side trees
Sewage and Park Section	510-1673		Maintenance and reconstruction of sewers, channels, local parks, supervising construction, park protection society

After the quakes subside

Where to evacuate?

- ### Precautions during evacuation

 - ◆ Shut off your electricity at the circuit breaker panel and shut off the gas
 - ◆ Do not use a car, evacuate on foot
 - ◆ Do not use narrow roads or roads along rivers and cliffs, etc.
 - ◆ If there are elderly/disabled persons or infants/toddlers present, cooperate with one another

What to wear during an evacuation

Helmet
 shoes with thick soles
 gloves
 long-sleeves, long pants

Temporary evacuation

Temporary evacuation, such as a nearby park, for you want to know if the surrounding your home

 - ◆ Decide on a site in your neighborhood in advance

Large fire breaks out

At home

There is no need to evacuate if there is no danger of fire or building collapse at your home or in your neighborhood

Assess the situation


Neighbors helping each other

 - ◆

Evacuation area


A place to temporarily evacuate in case of a large fire


Take action based on accurate information and work together

- 

Gathering accurate information


 - Gather information, including the scale and damage of the disaster and tsunami information through TV, radio, internet, etc.
 - Check your home and surroundings for broken spots, fires, and landslides.






If you are unable to return home while you were out


 - Stay where you are, such as your workplace
 - *Prepare overnight stay arrangements, sneakers, and maps at your workplace and walk home to check the route to your home
 - You have no choice but to return home, walk on a wide road and cooperate with the people around you






Neighbors helping each other

 - Help people who are seeking to be rescued or having difficulty evacuating on their own, such as elderly or disabled persons




Sign language for "Help"

Form a thumb's up with a hand and tap twice the back of the hand with another.



Creating a support system for persons requiring assistance during a disaster

We are working to create a system through which people in the community assist the evacuation of persons who have difficulty evacuating on their own and desire assistance, such as persons assessed as having a care-needs level of 3 or higher, and disabled persons



Tsunami Ward Administration Office
Elderly and Disabled Support Division

☎ 510-1768 ☎ 510-1897

Tsunami Ward Administration Office
Health and Welfare Division

☎ 510-1826 ☎ 510-1792

Preparing for a tsunami

- ### ◆ Proactive measures

 - Check the location of hills and buildings suitable for evacuation around your home or workplace
 - Check the time required for evacuation

◆ How to respond to a tsunami

 - Evacuate quickly if you feel a large quake or hear a tsunami warning
 - Evacuate on hills and high floors of sturdy buildings

**Stay away from the shore until the tsunami warning is called off, since tsunamis can occur multiple times*

**Tsunamis can reach inland areas by traveling up rivers*

◆ Information regarding tsunami

 - Guidelines on evacuation from tsunami

WEB

Yokohama City tsunami evacuation

Search

 - Evacuation order


Evacuation announcement categories issued by Yokohama City	Tsunami forecast	Estimated tsunami height categories to be announced	
		Announced in numerical values	In case of a massive earthquake
evacuation order	Tsunami warning	3m	High
	Major tsunami warning	5m	Massive
		10m	
		Exceeding 10m	

-
- The diagram illustrates evacuation routes and shelter types. It features three main boxes with arrows indicating flow and relationships:
- Evacuation site** (top left): Includes the text "Evacuation site, park, or other place where the area is safe for your neighborhood".
 - Evacuation shelter** (top right): Includes the text "An evacuation place where you can stay for a certain period of time when you are unable to return home due to your home collapsing, etc.".
 - Special-needs shelter** (bottom right): Includes the text "An evacuation shelter for persons requiring special consideration, including elderly and disabled persons" and a red note: "***Consult an evacuation shelter first, do not go directly to these evacuation areas**".
- Arrows and text indicate the following flow and requirements:
- A blue arrow points from "Evacuation site" to "Evacuation shelter" with the text: "When you cannot live at home".
 - A dashed arrow points from "Evacuation shelter" to "Special-needs shelter" with the text: "Those requiring special consideration".
 - A red arrow points from "Special-needs shelter" to "Evacuation site".

How do I confirm the safety of my family?

- ◆ **Disaster message board "171"**
This is a voice message board. Follow the instructions to record/play messages. This service can also be used from your mobile phone.
No prior contract required
"NTT will determine the conditions of the service, such as the start of use and number of recordings. You will be notified of such conditions by TV and radio."
- ◆ **Disaster message board for mobile phones**
The message board will be set up on a mobile phone website. Check with your mobile phone carrier for details
- ◆ **Disaster message board "web171"**
You can conduct safety confirmations via the internet

..... Disaster prevention information corner


- 

We provide a service to deliver disaster prevention information, such as seismic intensity information, weather warnings/other warnings
 [How to register]
 Send an e-mail to bousai-yokohama@cousmail-entry.cou.jp
 or send an e-mail by scanning the QR code on the right

Yokohama City disaster
 prevention information e-mail

Yokohama City General Affairs Bureau Crisis
 Management Office Emergency Measures Division ☎ 671-3458 ☎ 641-1677


◆ **Waiwai disaster prevention map (floods, landslides disasters, etc.)**
 Lists various dangers expected in the event of a disaster and information
 for preparing for such dangers.



Yokohama City Administrative Map Information System

◆ **Emergency alert email**
 Delivers disaster and evacuation information at once to mobile phones in
 certain areas through telecommunication carriers (no registration required)

◆ **City of Yokohama water prevention information**
 Releases water level and camera image of rivers in and
 around the city in real time.



Yokohama City disaster
 prevention information

