



Main government offices / Public institutions

Facility Name	Address	Telephone Number	FAX Number	Location
◆ Ward Administration Office, etc.				
Tsurumi Ward Administration Office (Main building)	3-20-1 Tsurumi Chuo	510-1818	—	G-6
Tsurumi Public Works Office	3-28-1 Tsurumi Chuo	510-2666	505-1338	G-6
Yokohama City Hall	6-50-10 Honcho, Naka-ku	671-2121	—	G-6
Kanagawa Prefectural Office	1 Nihon Odori, Naka-ku	210-1111	—	Outside the ward
◆ Taxes, Pension				
Kanagawa Prefecture Tax Office	3-13 Honcho 2-chome, Naka-ku	321-5741	321-5742	Outside the ward
Tsurumi Ward Tax Office	4-28-23 Tsurumi Chuo	523-4441	—	G-6
Seize Certified Public Tax Accountant Association	Nishinomiya 3-chome 2nd Building Room 201	502-0780	502-7425	G-6
Tsurumi Pension Office	4-39-9 Tsurumi Chuo	521-1145	502-0063	F-6
Tsurumi Pension Branch Office	2-47 TG Tsurumi Building, 4-33-54 Tsurumi Chuo	521-2641	504-5600	G-6
Street Corner Information Consultation Center Yokohama	18F Sky Building, 2-19-12 Takashima, Nishi-ku	One-way	—	Outside the ward
◆ Police, Fire				
Tsurumi Police Station	4-33-9 Tsurumi Chuo	504-0110	504-0110	G-6
Tsurumi Fire Station	3-26-1 Tsurumi Chuo	503-0119	503-0119	G-6
Nanamugi Fire Station Branch Office	5-12-17 Tsurumi Chuo	506-0119	506-0119	F-8
Daiokuchi Fire Station Branch Office	14-67 Daiokuchi-cho	509-0119	509-0119	F-8
Suwayoshi Fire Station Branch Office	1-11-1 Nishikanagawa, Kanagawa-ku	345-9463	—	Outside the ward
Inuhara Fire Station Branch Office	10-3 Bentei-cho	505-0119	505-0119	H-7
Yako Fire Station Branch Office	3-30-13 Yako	575-0119	575-0119	H-2
Kishiya Fire Station Branch Office	2-13-18 Kishiya	583-0119	583-0119	D-6
Terato Fire Station Branch Office	4-24-15 Kitarae	584-0119	584-0119	D-3
Komaka Fire Station Branch Office	2-18-8 Komaka	585-0119	585-0119	E-1
Tsurumi Aquatic Fire Station Branch Office	1 Daiokuchi Fudo	504-0119	504-0119	C-11
◆ Judicial				
Yokohama District Legal Affairs Bureau	117 Nishinomiya-cho, Kanagawa-ku	431-5333	—	A-7
Yokohama District Legal Affairs Bureau	5-57 Kanagawa-cho, Kanagawa-ku	441-7461	—	Outside the ward
Kanagawa Summary Court	1-11-1 Nishikanagawa, Kanagawa-ku	342-8045	—	Outside the ward
Yokohama Family Court	1-2 Kotobuki-cho, Naka-ku	245-2505	—	Outside the ward
Yokohama District Court	9 Nihon Odori, Naka-ku	664-8777	—	Outside the ward
Yokohama District Public Prosecutors Office	202 Tsurumi Center Building, 4-33-19 Tsurumi Chuo	521-7600	—	G-6
Tsurumi Notary Office	202 Tsurumi Center Building, 4-33-19 Tsurumi Chuo	521-3430	521-3435	G-6
Kanagawa Bar Association	9 Nihon Odori, Naka-ku	211-7700	212-0333	Outside the ward
Kanagawa Shiko-Shoshi Lawyer's Association	1 Yoshihama-cho, Naka Ward	641-1372	641-1374	Outside the ward
Kanagawa Gyoseisho Association	17 Daiokuchi 3rd Building, 1-11-1 Kitashima, Nishi-ku	641-0739	664-5027	Outside the ward
Japanese Legal Support Center Kanagawa	10F Industry & Trade Center Building, 2-13-18 Kishiya, Nishi-ku	0570-078308	—	Outside the ward
Japanese Legal Support Center Kawasaki	10F Pacific World Kawasaki Building, 1-11-1 Kitashima, Kanagawa-ku	0570-078309	—	Outside the ward
◆ Work, Management Support				
Tsurumi Labor Standard Inspection Office	2-6-18 Tsurumi Chuo	502-4968	—	G-5
Silver Human Resources Center Kanagawa Office	2F Yokohama Urahashi, 20-1 Tennoh, Kanagawa-ku	400-4822	402-4835	G-5
Hello Work Kawasaki	17-1 Minamimachi, Kawasaki-ku	044-24-8609	044-23-4040	F-6
Hello Work Plaza Yokohama	17F Yokohama 3rd Building, 1-11-1 Kitashima, Nishi-ku	410-1010	—	Outside the ward
Occupational Information Consultation Center, Yokohama City, Chiyogasaki Agency, Ltd.	2F Yokohama City Chiyogasaki Agency, Ltd. Building, 1-11-1 Kitashima, Nishi-ku	681-6553	681-6554	Outside the ward
Yokohama City Career Information Center	10F Industry & Trade Center Building, 2-13-18 Kishiya, Nishi-ku	319-3335	319-3330	Outside the ward
Yokohama City Career Information Center	10F Pacific World Kawasaki Building, 1-11-1 Kitashima, Kanagawa-ku	671-5718	671-7496	Outside the ward
◆ Roads, Rivers				
Tsurumi Public Works Office	3-28-1 Tsurumi Chuo	510-1669	505-1338	G-6
Yokohama National Highway Office	1-7-10 Koyasuoka, Kanagawa-ku	401-4566	402-6911	G-5
Keihin River Office Tsurumi Branch	2-18-1 Tsurumi Chuo	503-4000	503-4001	C-6
◆ Park				
Large-scale parks (Greenery and Environment Bureau)	65-1 Oike-cho, Asahi-ku	353-1166	352-3086	Outside the ward
Medium-scale or smaller parks	3-28-1 Tsurumi Chuo	510-1669	505-1338	G-6
Mitsuke Park Management Office	1-1 Mitsuke Koen	581-0287	573-0889	C-6
◆ Housing				
Yokohama Housing Information and Consultation Center	2F Yokohama Building Information and Consultation Center, 6-50-10 Honcho, Naka-ku	671-2953	550-4102	Outside the ward
Yokohama Housing Information and Consultation Center	1F Yokohama Building Information and Consultation Center, 6-50-10 Honcho, Naka-ku	451-7777	451-7769	Outside the ward
Yokohama Housing Information and Consultation Center	1F Yokohama Building Information and Consultation Center, 6-50-10 Honcho, Naka-ku	201-3673	201-8405	Outside the ward
◆ Visit				
Temporary and Waste Recycling Bureau, Tsurumi Office	390 Cho-cho	502-5383	502-5482	F-7
Over-sized Garbage Reception Center	(From land line telephone) 0570-200-530 (From mobile phone, IP telephone) 045-310-3953	550-3599	—	—

Call us if you are in trouble when damaged in a massive earthquake (seismic intensity 5 or more on the Japanese scale)

Earthquake Disaster Information Center for Foreign Residents in Yokohama

045-222-1171 (Japanese)
045-222-1209 (Foreign language)

◆ Role of the Earthquake Disaster Information Center for Foreign Residents in Yokohama

- We translate information into foreign languages
- We dispatch interpreters to emergency evacuation area
- We give guidance and answer inquiries from foreigners
- We perform what are needed to help foreigners

Main government offices / Public institutions

Facility Name	Address	Telephone Number	FAX Number	Location
◆ Living				
Tsurumi City Consumer's Center (Consultation)	4F Yumeoka Office Tower, 1-6-1 Kamakoshino, Konan-ku	845-6666	845-7700	Outside the ward
Waterworks Bureau Customer Service Center	847-6262	848-4281	—	Outside the ward
TEPCO Energy Partner, Incorporated Customer Center	(Moving / Change of contract) 0120-995-001 (Power outage, etc.) 0120-995-007	—	—	—
NTT East Kanagawa Branch	116 No. 1 area code	—	—	—
TOYO GAS NETWORK Co., Ltd.	(No case of disaster, etc.) 0570-023388 (Moved) 0570-023389	03-627-6385	—	F-6
TOYO GAS CO., LTD.	(Moved)	0570-022300	—	—
Kanagawa Passport Center	2F Industry & Trade Center Building, 2-13-18 Kishiya, Nishi-ku	045-222-0022	—	Outside the ward
Kanagawa Passport Center Kawasaki Branch	2F Industry & Trade Center Building, 1-11-1 Kitashima, Kanagawa-ku	045-222-0022	—	Outside the ward
Tsurumi Post Office	3-22-1 Tsurumi Chuo	0570-099-843	—	G-6
◆ Pound for Illegally Parked Bicycles				
Takara Pound	2 Takara-cho Kanagawa-ku	441-7647	—	Outside the ward
◆ Multiculturalism Promotion				
Tsurumi International Lounge	2F Sea Crane, 1-31-2 Tsurumi Chuo	511-5311	511-5312	F-5
Yokohama International Student House	Utsunohashi Plaza 3rd Floor, 4-17-23 Higashi-1	507-0121	507-2441	F-7
Yokohama Association for International Communication and Exchanges (YOKE)	5F Yokohama International Organization Center, 1-1-1 Minatomirai, Nishi-ku	222-1171	222-1187	Outside the ward
◆ Information on Administrative Service Centers				
Administrative service centers are located on the premise of railway stations and issue documents such as copies of resident certificates and seal registration certificates outside of ward administration office hours and on Saturdays and Sundays.				
◆ Business hours	Monday-Friday: 7:30-19:00, Saturday: 9:00-17:00 * Depending on the type of certificate and the date and time of applying, some certificates may not be issued on the same day. Please check in advance for details.			
◆ Days closed	In addition to public holidays, Year-end and New Year Holidays (Dec. 29-Jan. 3), may be temporarily closed due to equipment inspection, etc.			
◆ Types of certificates handled	<ul style="list-style-type: none"> Copy of Resident Certificate Certificate of Individual Registered Matter on Family Register (Certificate of Individual Registered Matter on Family Register (Partial Family Register)) Municipal/Prefectural Resident Taxation (Tax Exemption) Certificate ID Card Copy of Supplementary Family Register Certificate of Items Stated on Property Tax Ledger (House/Land for the Current Fiscal Year) 			
◆ Locations of nearby administrative service centers				
Tsurumi Station, west exit	JR Tsurumi Sta. west exit in front of "Taigo 1 (Seiyu)"	◆586-0975		
Yokohama Station	Southern passage inside JR Yokohama Sta.	◆453-2525		
Shin-Yokohama Station	Around the Nissan Stadium side ticket gate at Shin-Yokohama Station of the Yokohama City Subway	◆475-1301		
Hyoshi Station	Behind the "commuter ticket office" at Hyoshi Station of the Tokyo Toyo Line	◆565-0013		
◆ In case of sudden illness Please do not forget to bring your health insurance card and cash				
Remember to bring your My Number card (registered for use as an insurance card) and cash				
Name	Address	TEL / FAX	Medical treatment subject	Medical treatment date
Tsurumi Ward Office	3-28-1 Tsurumi Chuo	◆503-3851	Internal medicine / Pediatrics	Sundays, national holidays, Year-end and New Year holidays (December 30th - January 3rd) 10:00 - 19:00
Kohoku Ward Holiday Emergency Clinic	7-8-27 Kikuna, Kohoku-ku	◆433-2311	Internal medicine / Pediatrics	7:00-24 hours
Yokohama City Night Emergency Medical Center	1-1 Sakuragi-cho, Naka-ku	◆213-3535	Internal medicine / Pediatrics / Ophthalmology	Every day from 20:00 - 24:00
Yokohama City North Night Emergency Medical Center	1-23-1 Ushibanshi, Tsuzuki-ku	◆911-0088	Internal medicine / Pediatrics	Every day from 20:00 - 24:00
Yokohama City Dental Health Medical Center	6-107 Aoi-cho, Naka-ku	◆201-7737 ◆122-4618	Dentistry	Every day from 7:00 - 23:00 (Sundays, national holidays, Year-end and New Year Holidays (December 29th - January 4th) 10:00am - 4:00pm - Reception until 30 minutes before business hours)
Kanagawa Emergency Consultation Center	◆27119 or ◆503-1195 (press line and IP phone)		Advice on urgency and need for care based on medical symptoms	Reception 24 hours every day (If you are hearing impaired, see the prefectural website)
Kanagawa Emergency Consultation Center	◆27119 or ◆503-1195 (press line and IP phone)		Guidance on hospitals and clinics where you can receive emergency care	◆27119 or ◆503-1195 (press line and IP phone)
Kanagawa Pediatric Emergency Dial	◆87800 or ◆505-3490-3742		Offers general advice about sudden changes in a child's physical condition	From 18:00 every day to 8:00 next day
Yokohama Medical Association Regional Medical Cooperation Center	◆201-8712 ◆201-8768		Offers information about nearby medical institutions (12:00 - 13:00, not including Saturdays, Sundays and holidays, Year-end and New Year Holidays)	Non-Fri 9:00 - 17:00 pm on weekdays (12:00 - 13:00, not including Saturdays, Sundays and holidays, Year-end and New Year Holidays)

Services of the ward office

Floor	Division	Section	Counter	Telephone Number	FAX Number	Main Services
5	General Affairs Division	General Affairs Section	4	510-1653	—	Issuance of temporary license plates for automobiles, certificates, insurance for civic activities, lost-and-found
		Crisis Management and Community Disaster Prevention Section	5	510-1656	—	Services related to crisis management and disaster preparedness
		Budget Adjustment Section	5	510-1654	510-1889	Ward budget and accounting, administrative office management
		Statistics and Elections Section	4	510-1660	—	Services related to elections, National Census and other statistical surveys
		Planning and Adjustment Section & Community Planning Section	5	510-1676	504-7102	Planning and adjusting public projects, consultation on development of community rules, services related to the community
		Support for resolving community issues initiated by residents	3	510-1678	—	Support for resolving community issues initiated by residents
		Ward Facilities Management, local culture, co-existence of multiculturalism	1	510-1691	—	Ward facilities management, local culture, co-existence of multiculturalism
		Work development and sports promotion, resident activities	1	510-1695	510-1892	Work development and sports promotion, resident activities
		Services related to Resident's Associations and Neighborhood Associations, measures for road safety and abandoned bicycles, shopping district promotion, crime prevention	2	510-1687	—	Services related to Resident's Associations and Neighborhood Associations, measures for road safety and abandoned bicycles, shopping district promotion, crime prevention
		Promotion of the 3 Rs (Reduce, Reuse, Recycle), services related to city beautification, such waste and illegal dumping	2	510-1689	—	Promotion of the 3 Rs (Reduce, Reuse, Recycle), services related to city beautification, such waste and illegal dumping
4	Taxation Division	Counter for Application and Issue of Proof of Tax Payment	1	510-1711	—	Proof of taxation (proof of income), proof of paid municipal tax, proof of land/house assessment, registration/unregistration of motorcycles
		Municipal Tax Section	2	510-1711	510-1894	Filing/consultation of individual municipal and prefectural tax
		Municipal Tax Section (light motor vehicle tax)	4	510-1720	—	Taxation/consultation of light motor vehicle tax
		Land Section	5	510-1725	510-1895	Assessment/taxation of land
		Housing Section	6	510-1729	—	Assessment/taxation of houses
		Payment and consultation of municipal tax	8	510-1743	510-1896	Payment and consultation of municipal tax
		Senior Citizens and Disabled People Section	8	510-1768	—	Senior Citizens and Disabled People Section
		Senior Citizens Assistance Subdivision	8	510-1775	—	Senior Citizens Assistance Subdivision
		Community-based Integrated Care Promotion Section	1	510-1776	510-1897	Community-based Integrated Care Promotion Section
		Long-term Care Insurance Subdivision	1	510-1770	—	Long-term Care Insurance Subdivision
3	Senior Citizens and Disabled People Support Section	Disabled People Support Subdivision	3	510-1777	—	Support for patients with intractable diseases, consultation/support for victims of pollution
		Consultation/support regarding medical and alcohol and drug addiction, application for medical services for self-reliance (system to reduce medical expenses)	3	510-1848	—	Consultation/support regarding medical and alcohol and drug addiction, application for medical services for self-reliance (system to reduce medical expenses)
		Child rearing allowance, support for disabled children, consultations for single parent families	1	510-1839	—	Child rearing allowance, support for disabled children, consultations for single parent families
		Subsidies on child-rearing, new parent classes, consultations for expectant mothers, checksups for infants	1	510-1840	—	Subsidies on child-rearing, new parent classes, consultations for expectant mothers, checksups for infants
		Maternal and Child Health Handbook, child allowances, special transportation passes (disabled children/special families, etc.), specific pediatric chronic disease medical care, medical care for people aged seventy-five and over, medical study for infants and children, single parent families, etc.	4	510-1816	510-1887	Maternal and Child Health Handbook, child allowances, special transportation passes (disabled children/special families, etc.), specific pediatric chronic disease medical care, medical care for people aged seventy-five and over, medical study for infants and children, single parent families, etc.
		Consultations on admission to day-care centers, etc.	1	510-1886	—	Consultations on admission to day-care centers, etc.
		Coordination with elementary/junior high school, after school clubs, after school children's club (after school care program)	1	510-1886	—	Coordination with elementary/junior high school, after school clubs, after school children's club (after school care program)
		Consultation/application for public assistance, self-reliance system for those requiring welfare assistance	9	510-1782	510-1899	Consultation/application for public assistance, self-reliance system for those requiring welfare assistance
		Self-reliance support system for those receiving welfare assistance	10	510-1795	—	Self-reliance support system for those receiving welfare assistance
		Payment of public assistance, application for special financial compensation for bereaved families of war dead	10	510-1795	—	Payment of public assistance, application for special financial compensation for bereaved families of war dead
2	Health Insurance and Pension Division	General Affairs and Fire Prevention Division	8-9	503-0119	503-0119	Counter for services related to budgeting and accounting of fire stations, building management, and fire camps
		Registration Section	1	510-1706	—	Registration Section
		Certificate Issuance Counter	3	510-1700	510-1893	Issuance of certificate of family register (partial family register), copy of supplementary family register
		Family Registry Section	4	510-1700	—	Family Registry Section
		National Health Insurance Section (Eligibility/Assessment)	6	510-1807	—	National Health Insurance Section (Eligibility/Assessment)
		National Health Insurance Section (Collection)	10	510-1808	510-1898	National Health Insurance Section (Collection)
		National Health Insurance Section (Benefits Payment)	7	510-1810	—	National Health Insurance Section (Benefits Payment)
		National Pension Section	11	510-1826	—	National Pension Section
		Management Section	11	510-1826	—	Management Section
		Project Planning Section	12	510-1832	510-1792	Commissioned welfare volunteer, commissioned child welfare volunteer, condolence money for small-scale disasters
1	Temporary Childcare Facility Child's Land	Health Promotion Section	12	510-1832	—	Services regarding the National Pension
		Consultation on local health and welfare activities area	12	510-1832	—	Consultation on local health and welfare activities area
		Food Sanitation Section	13	510-1842	—	Food sanitation consultation, special coverage, prevention of tuberculosis and infectious diseases, AIDS tests, lifestyle-related diseases prevention, smoking cessation consultation, dental hygiene and dental health, medical subsidy for health insurance, medical subsidy for health insurance, medical subsidy for health insurance, medical subsidy for health insurance
		Environmental Sanitation Section	14	510-1845	510-1718	Food sanitation consultation, special coverage, prevention of tuberculosis and infectious diseases, AIDS tests, lifestyle-related diseases prevention, smoking cessation consultation, dental hygiene and dental health, medical subsidy for health insurance, medical subsidy for health insurance, medical subsidy for health insurance, medical subsidy for health insurance
		Fire Suppression Section	—	510-1694	510-1716	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
		Public Relations Section	—	503-0119	503-0119	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
		Ward's Treasurer's Office	—	510-1680	510-1891	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
		Ward's Treasurer's Office	—	510-1762	510-1761	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
		Yokohama Branch	—	510-1882	—	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
		Temporary Childcare Facility Child's Land	—	510-1856	—	Fire prevention consultation, application for fire prevention related to food, application of medical institutions/pharmacies, license application for health care workers, notification of events (those who will be provided)
Administration Section	Administration Section	510-1660	—	Main Services		
	Road Section	510-1671	505-1318	Management of private use of roads or activities, matters regarding road and channel boundaries, subsidy for private road maintenance, permits, licenses, etc. for private use, activities, and installation in local parks		
	Sewage and Park Section	510-1673	—	Maintenance and repair of roads, supervising construction, road maintenance, maintenance of road-side trees, maintenance and reconstruction of sewers, channels, local parks, supervising construction, park protection society		

Tsurumi

Life and Disaster Prevention Map

Issued on January, 2026

Ward mascot, Wakkun

Wakkun was created in 1988 in commemoration of the 60th anniversary of the ward government. The reason why crocodile was selected is mainly because the shape of Tsurumi Ward resembles a crocodile.

Ward symbol: Ward residents' flower: Ward tree:

Ward residents' flower: salvia

Ward tree: crape myrtle

X (formerly Twitter)

Tsurumi Ward Office, Yokohama City@yokohama_tm

Sending notices from Tsurumi Ward Office, information on events in the ward and disaster information

Yokohama City Call Center

Information about various procedures, facilities, events, etc. (Open throughout the year from 8:00 am - 9:00 pm)

◆ 045-664-2525 ◆ 045-664-2828

(How to open the map)

Open and