

Foreign residents' awareness survey 2023

Report on Survey Findings

Summary

March 2024

Seya Ward Office

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I. Survey overview

- Purpose of survey :

The Seya Ward Foreign Residents' Awareness Survey was conducted to understand the challenges facing foreign residents in Seya Ward and their needs, and to apply its findings as a basic data point for future ward administration and policy planning.

- Target of survey : 700 foreign residents 18 years of age and over residing in Seya Ward

- Sampling method : Respondents randomly chosen from the basic resident register

- Survey method : Questionnaire form sent by post (anonymous)

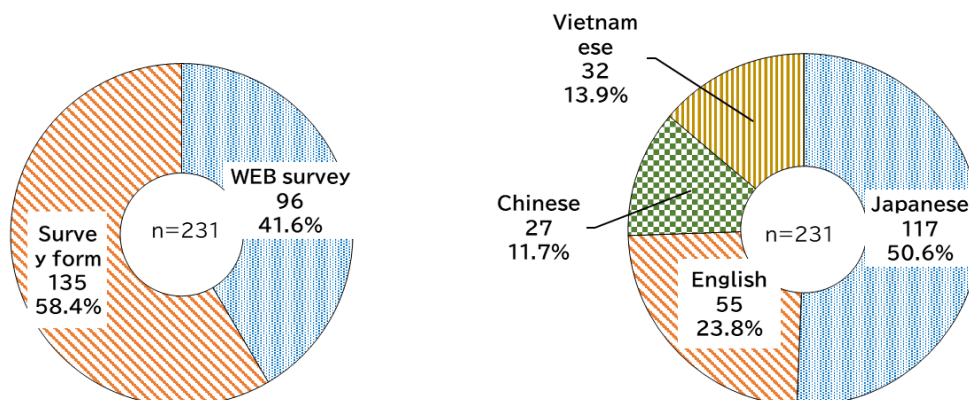
Survey form sent by post, response sent by post or electronically

- Survey form languages: Available in four languages (Japanese (with kana readings), English, Vietnamese, Chinese)

- Survey period : (Mon) May 1, 2023 to (Mon) May 22, 2023

- Response format : Filled in anonymously, multi-choice format (with some free entry responses)

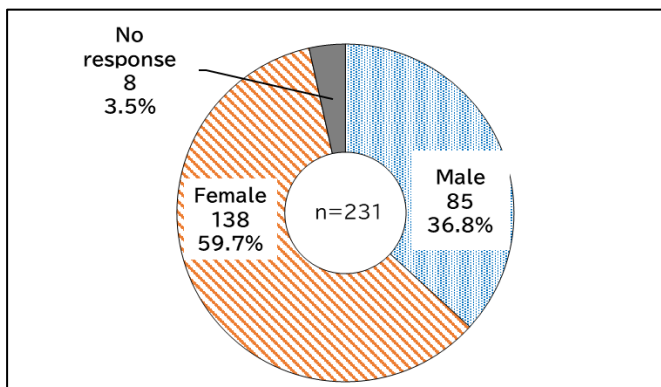
- Number of responses : 241 (response rate 34.4%), number of valid responses 231 (valid response rate 33.0%)



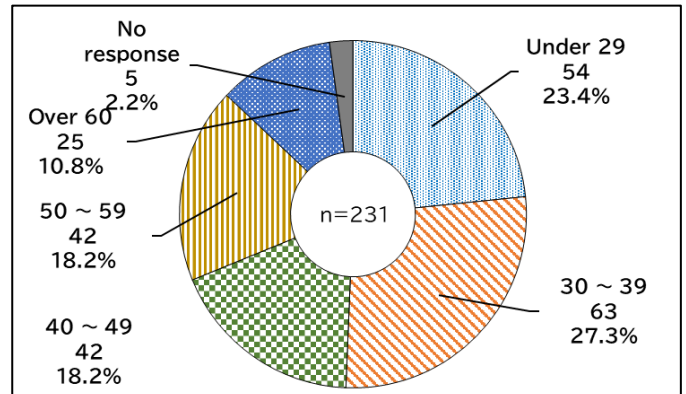
II. Aggregate analysis results

1. Aggregate analysis results

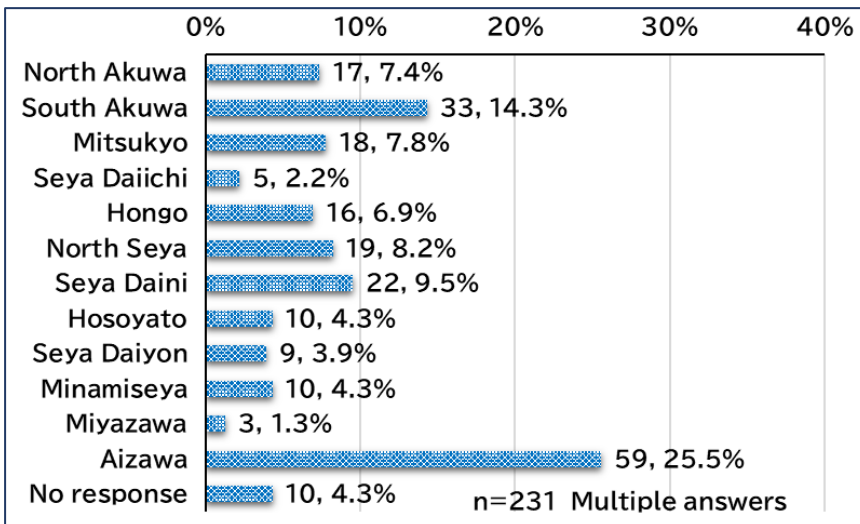
Gender (Q29)



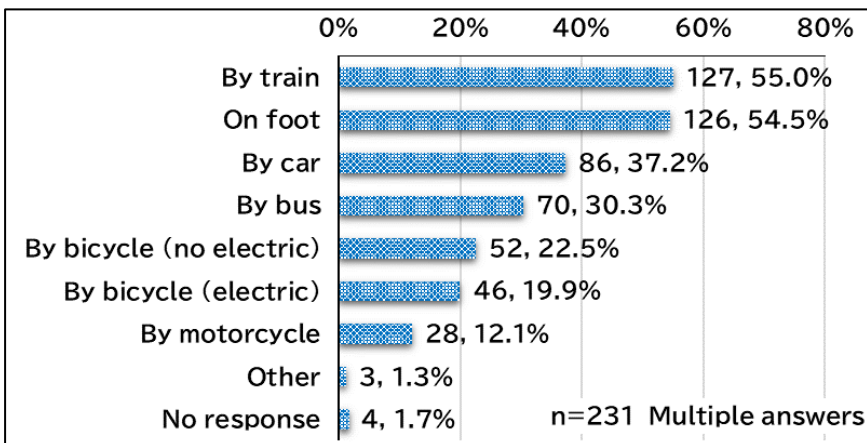
Age (Q30)



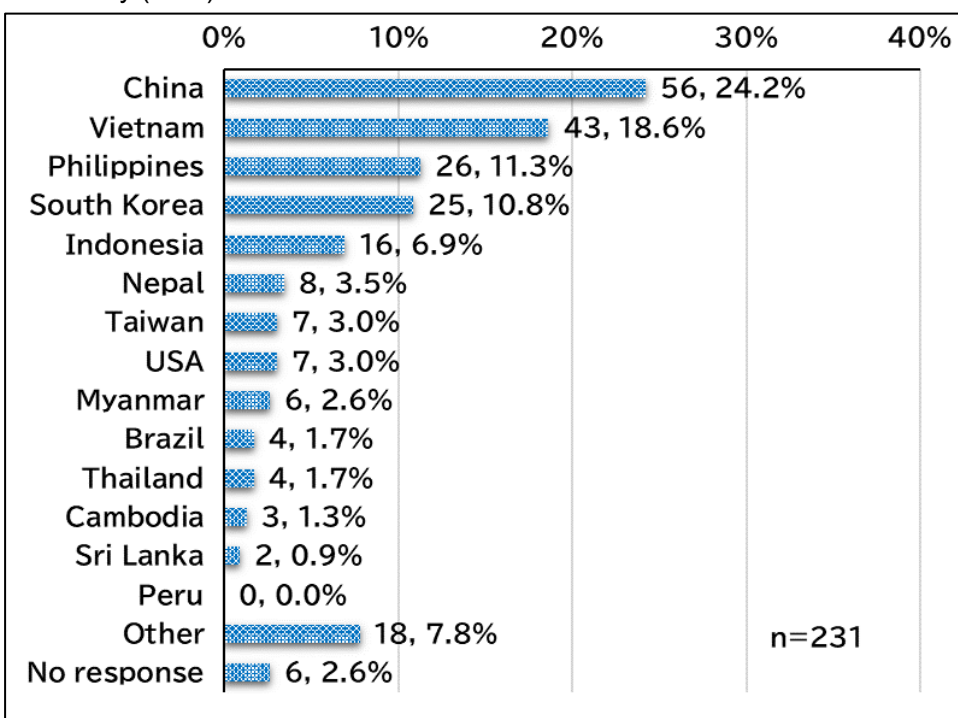
Residential area (13 residential districts) (Q31)



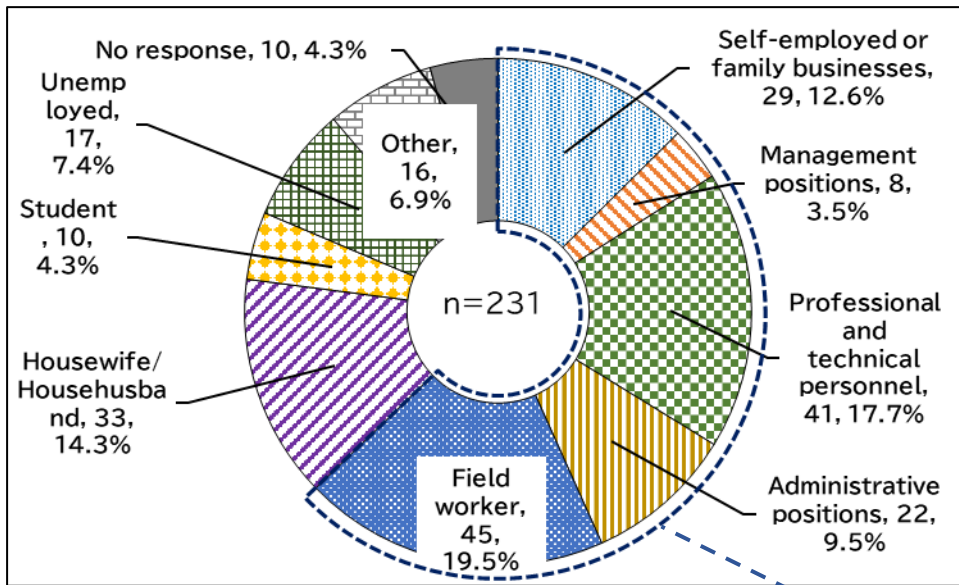
Regular methods of transportation (Q32)



Nationality (Q33)

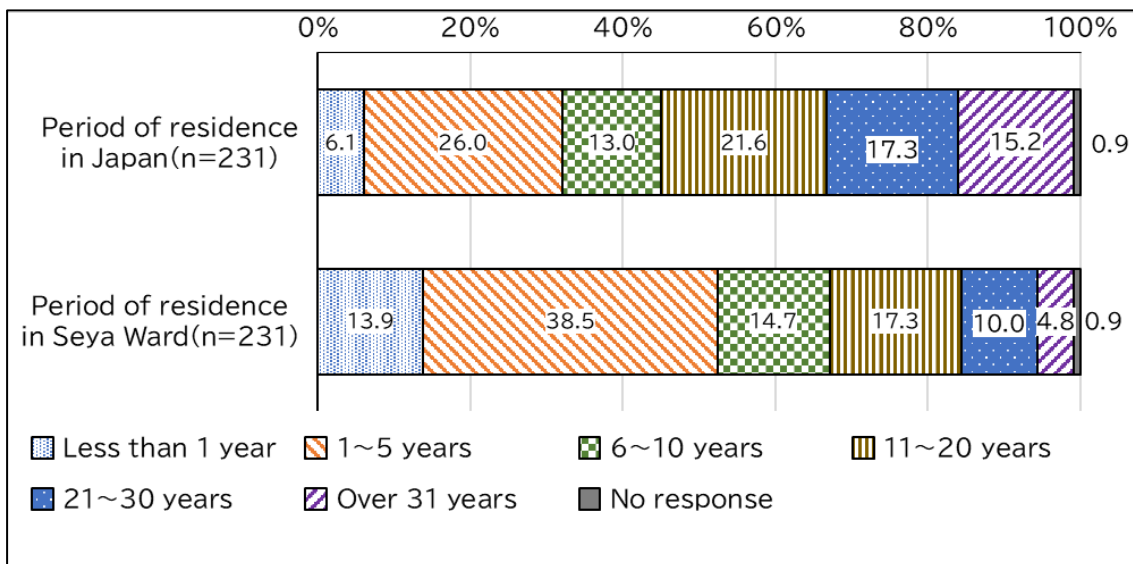


Main occupation (Q34)

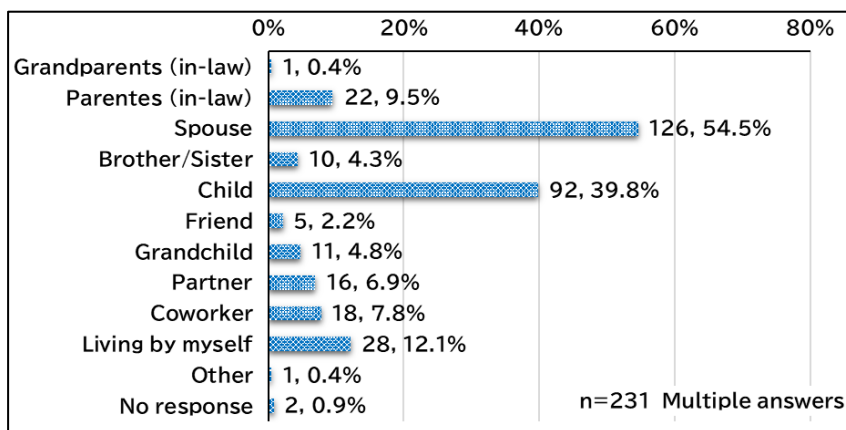


Employed persons or persons otherwise engaged in work 62.8%

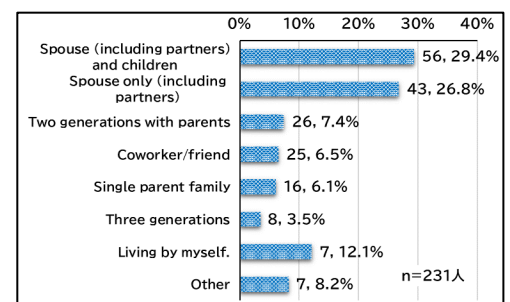
Period of residence (Q35_Q36)



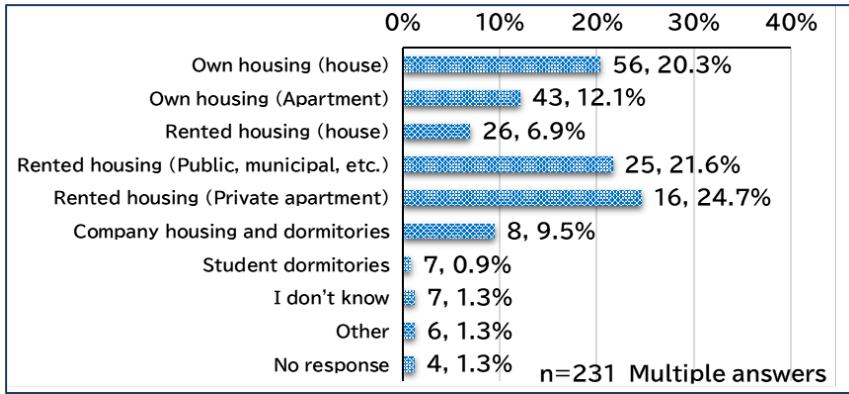
Family members living in same household (multiple choice) (Q37)



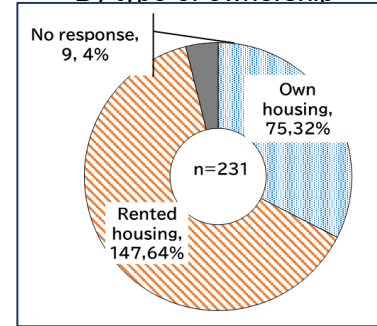
<Household composition>



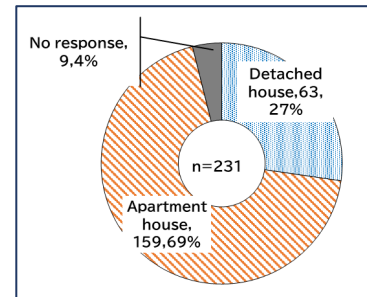
Living arrangement (Q38)



< By type of ownership >

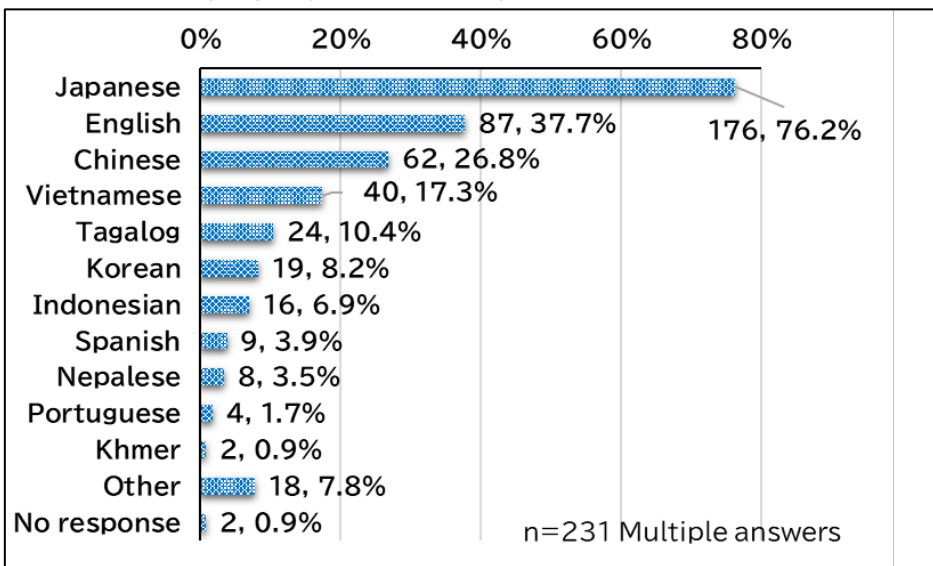


< By type of building >



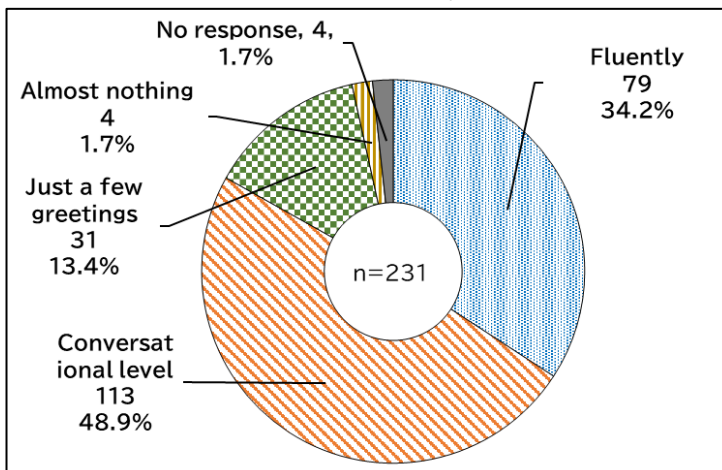
2. About the Language

Q1 Spoken languages (multiple choice)



• Japanese (76.2%) received the highest response, followed by English (37.7%), and Chinese (26.8%).

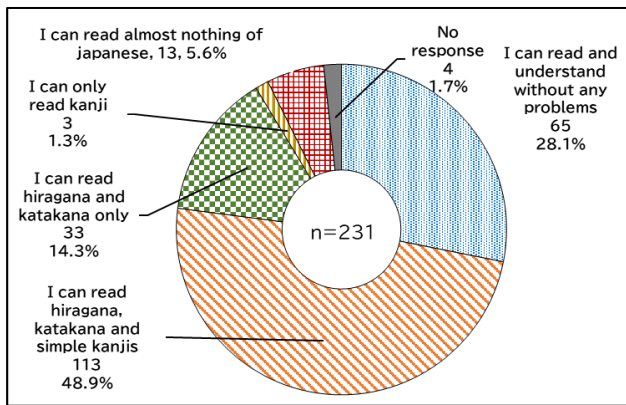
Q2 Japanese conversational ability



• "Conversational level" (48.9%) was the highest response which, when combined with the "Fluently" option, put the proportion of respondents capable of speaking Japanese up to 83.1%.

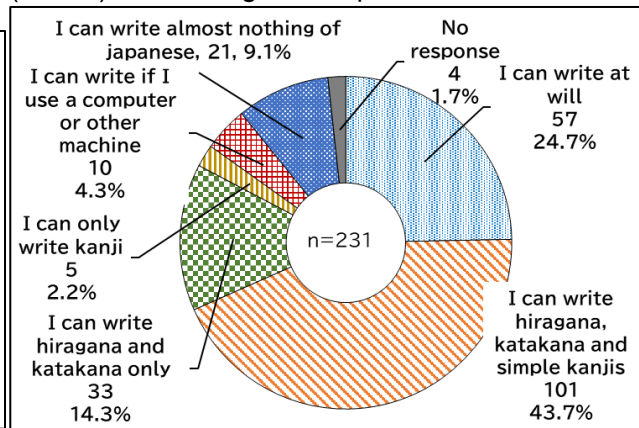
Q3 Japanese reading ability

• "I can read hiragana, katakana and simple kanjis." (48.9%) was the highest response.



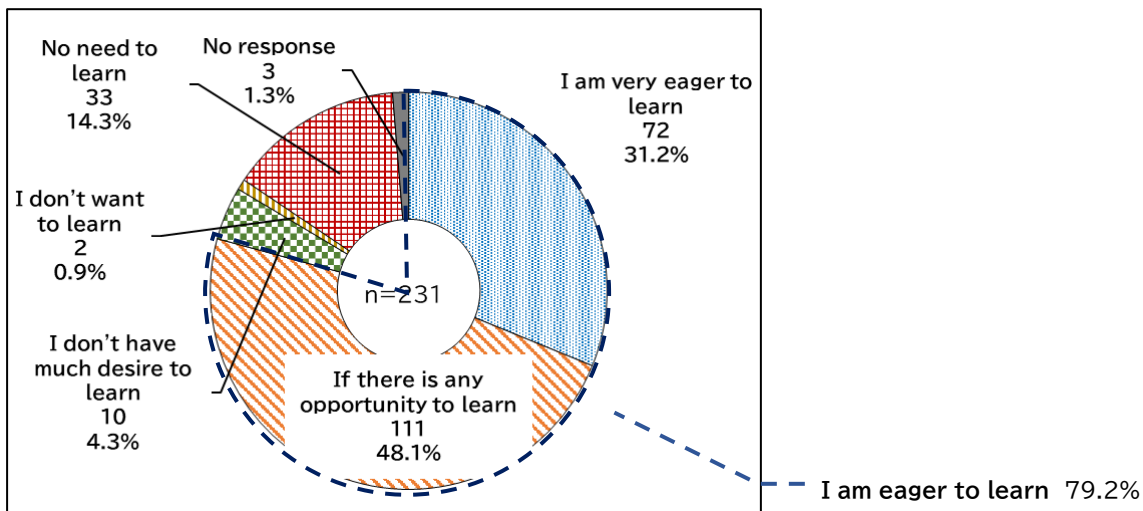
Q4 Japanese writing ability

• "I can write hiragana, katakana and simple kanjis." (43.7%) was the highest response.



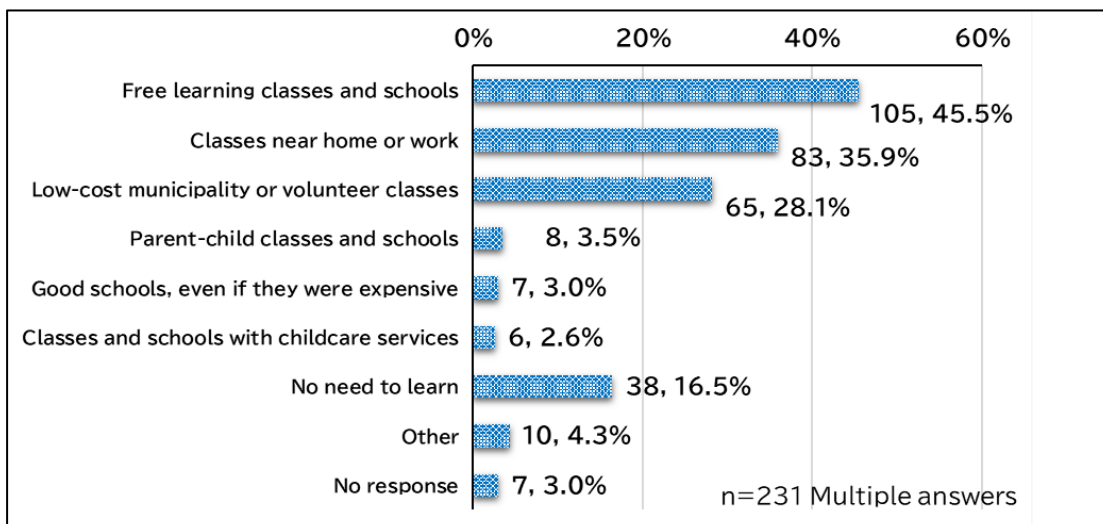
Q5 Interest in learning Japanese in the future

• "I am eager to learn" was 79.2%.



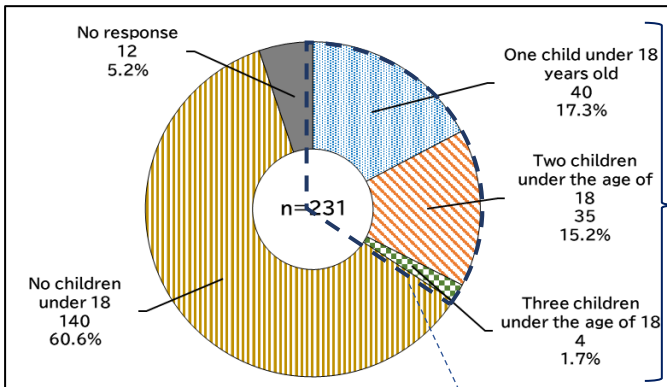
Q6 Places to study Japanese (multiple choice)

• "Free learning classes and schools." (45.5%) was the highest response.



Q7 Children under the age of 18 living with the respondent

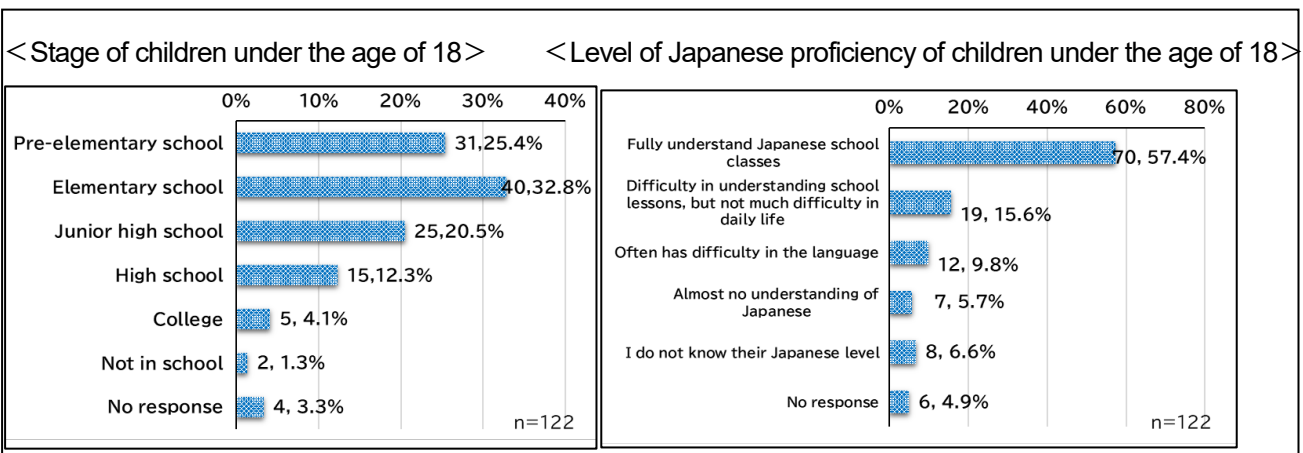
•34.2% of respondents answered "I have a child or children under the age of 18".



"Persons with children under the age 18" 79人 34.2%

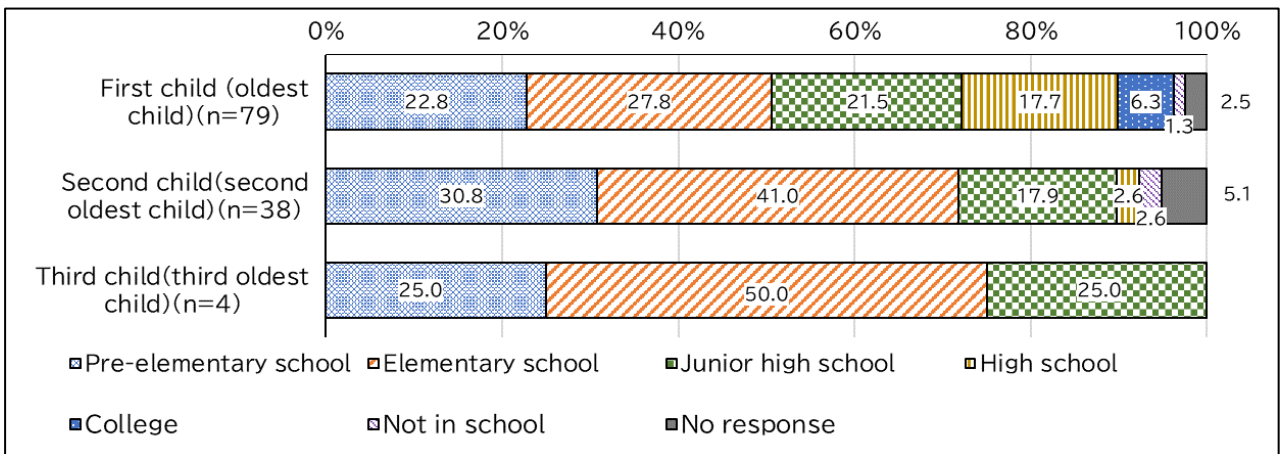
One child under 18 years old 40人
 Two children under the age of 18 35人
 Three children under the age of 18 4人
Persons with children under the age 18

Children 18 years of age and over



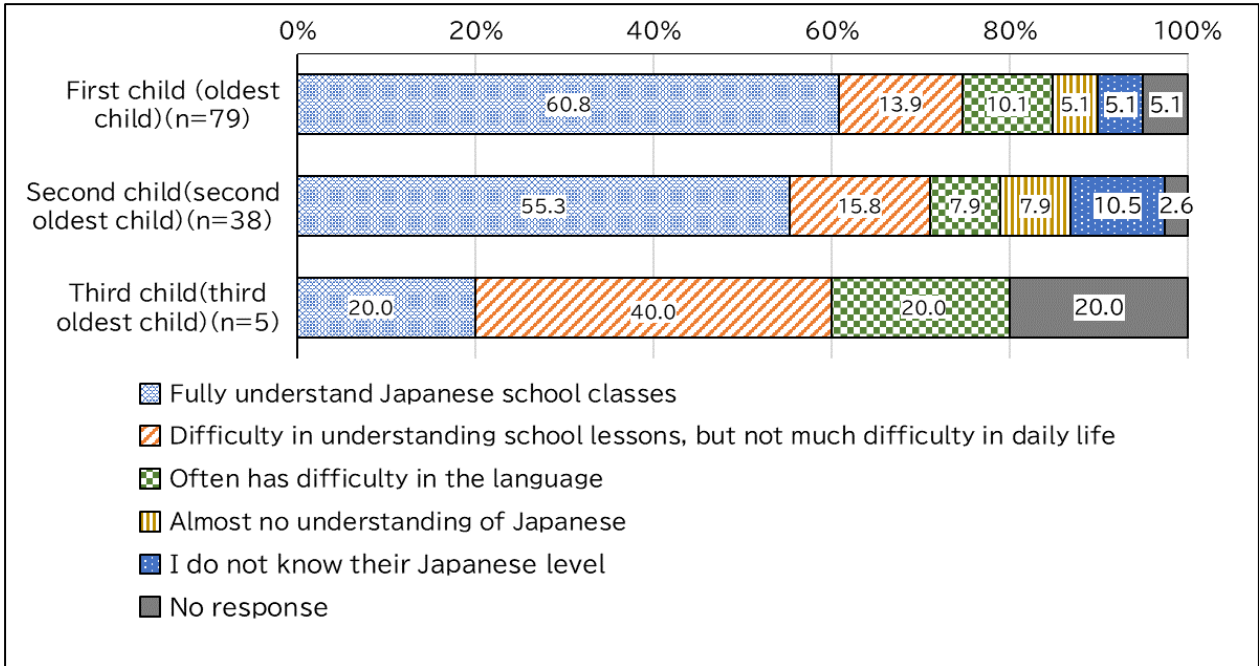
<Persons with children under the age 18>

Q8 Stage of children under the age of 18 living with the respondent



Q9 Level of Japanese proficiency of children under the age of 18 living with the respondent

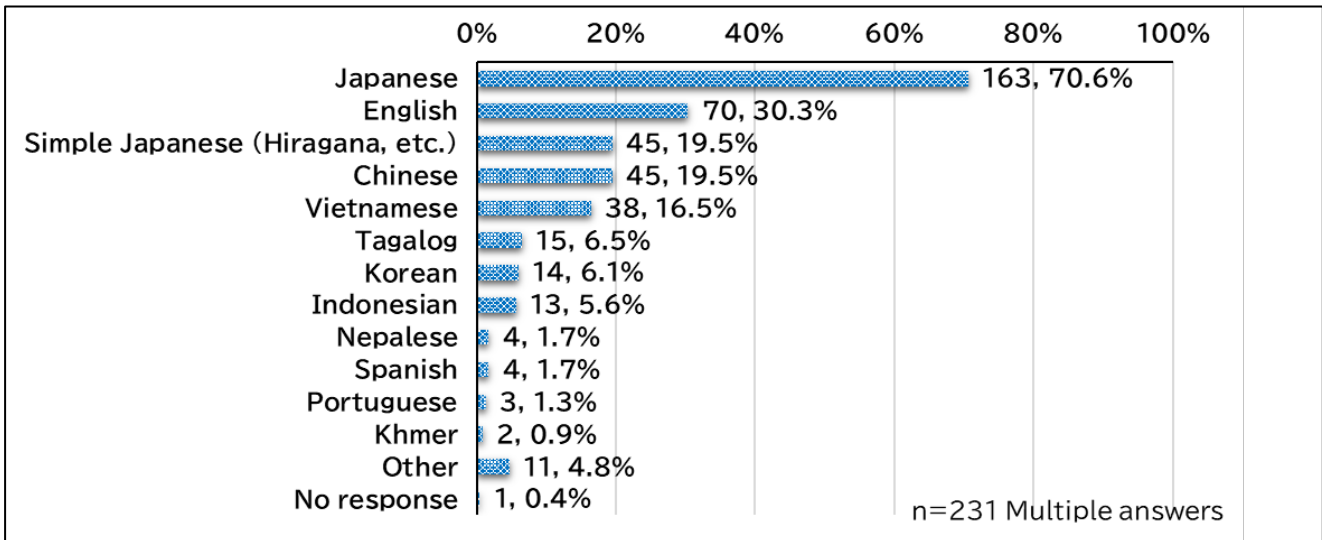
•Over 60% of children understand Japanese at a level that does not cause issues in daily life.



3. About the access to daily information.

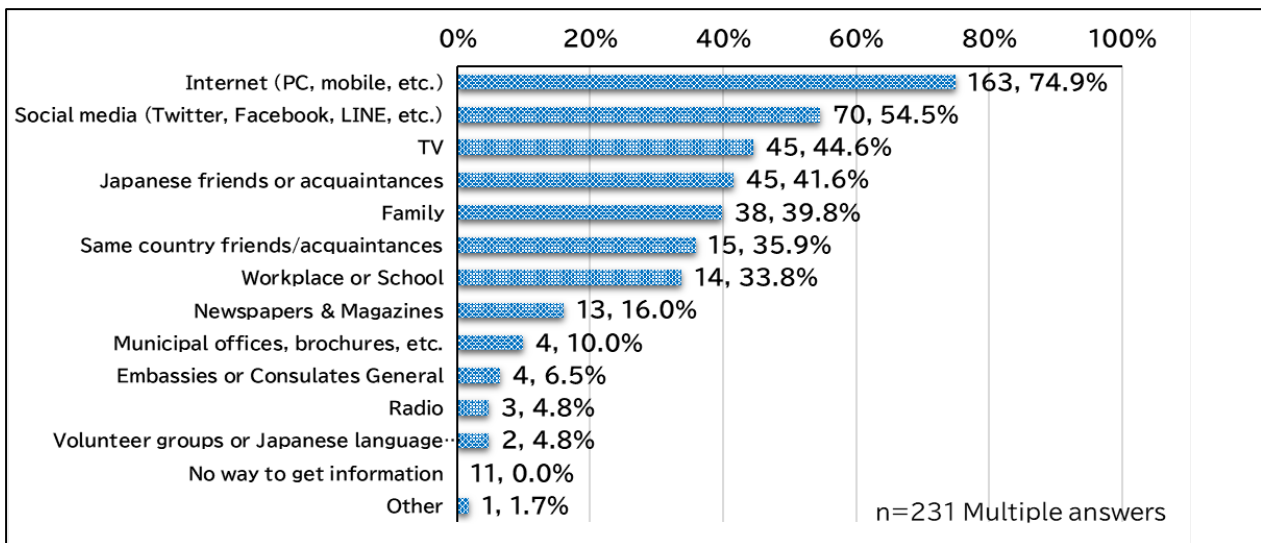
Q10 Language of information obtained for daily life (multiple choice)

•"Japanese" was 70.6%、 while "English" was 30.3%.



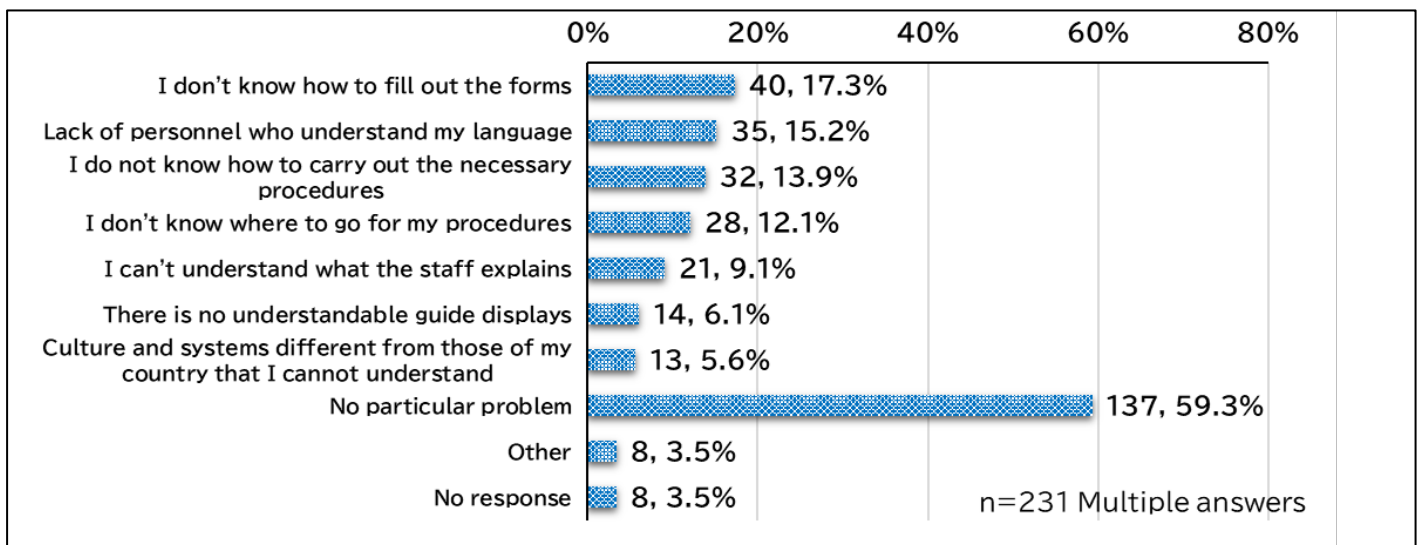
Q11 Method of obtaining information necessary for daily life (multiple choice)

•"Internet (PC, mobile, etc.)" (74.9%) was the highest response.



Q12 Problems at district offices or other administrative offices (multiple choice)

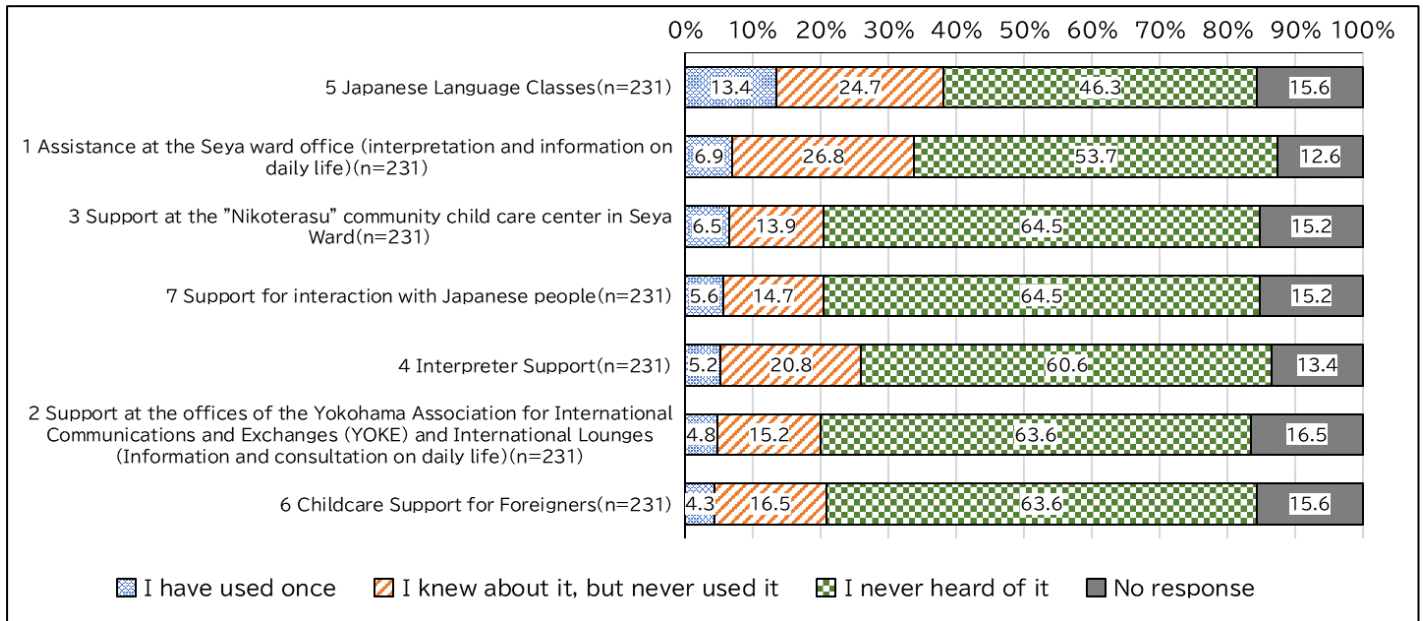
•"No particular problem" (59.3%) was the highest response.



4. Regarding the assistance to foreigners.

Q13 Level of use and awareness of assistance (support) services provided by the Yokohama Municipality and the Yokohama Association for International Communications and Exchanges (YOKE)

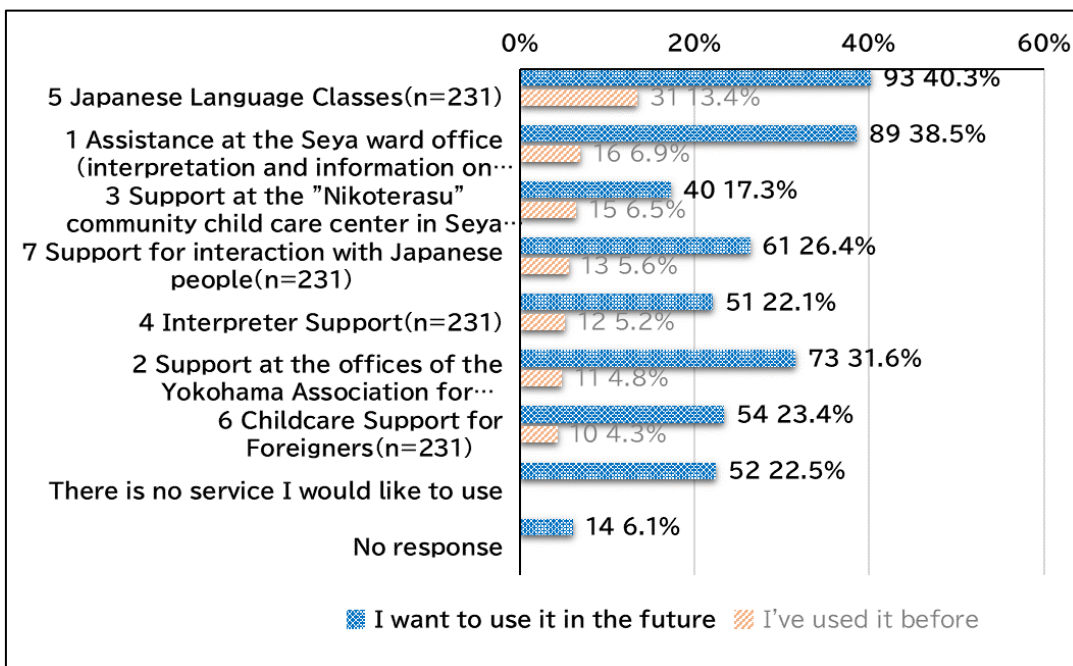
•The highest response received for “I have used once.” was “Japanese Language Classes.” (13.4%).



Q14 Intention to use assistance (support) services provided by the Yokohama Municipality and the Yokohama Association for International Communications and Exchanges (YOKE) in the future

•The top three responses for “I hope to use these services in the future” were “Japanese Language Classes.” (40.3%), “Assistance at the Seya ward office (interpretation and information on daily life).” (38.5%), and “Support at the offices of the Yokohama Association for International Communications and Exchanges (YOKE) and International Lounges. (Information and consultation on daily life)”.

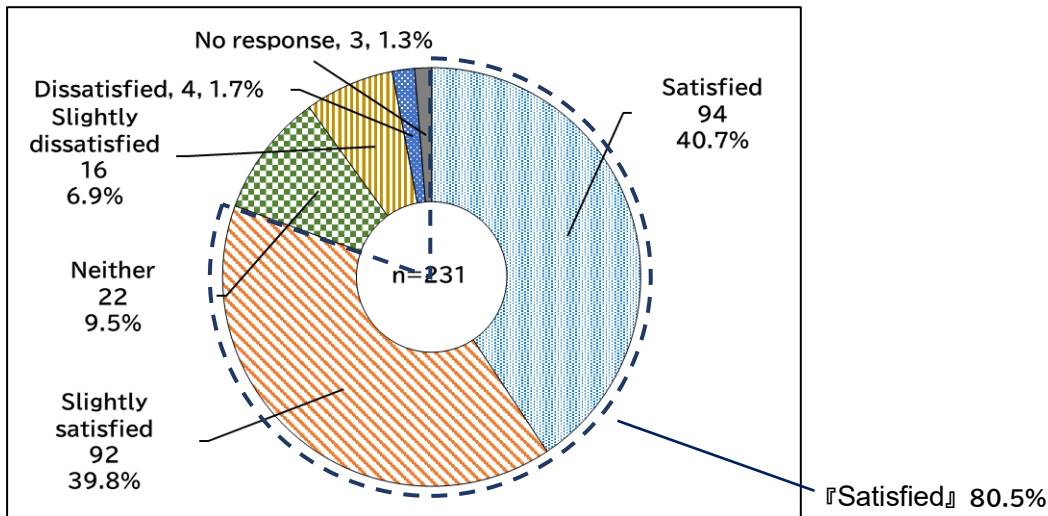
The responses for “I hope to use these services in the future” was higher than the responses for “I have used once.” for each of the support services.



5. About daily life difficulties

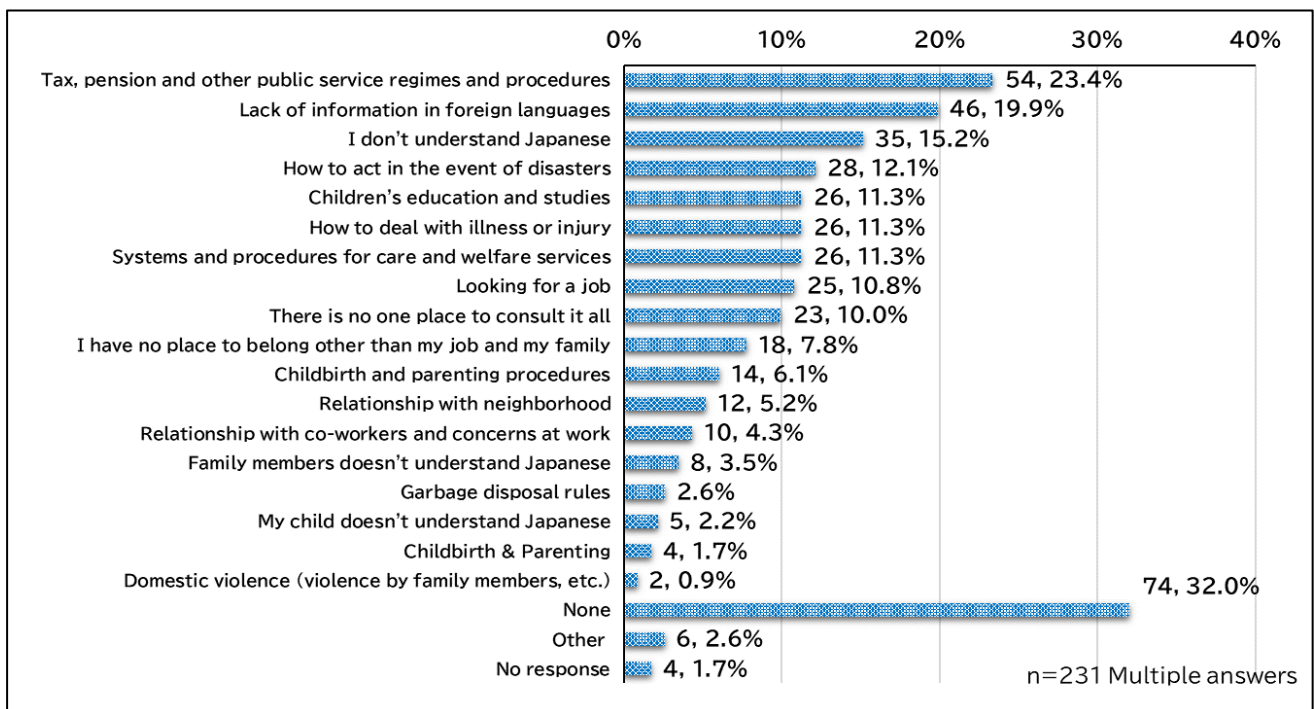
Q15 Satisfaction with current life

• "Satisfied" (40.7%) and "Slightly satisfied" (39.8%) combined to give a total level for "Satisfied" of 80.5%.



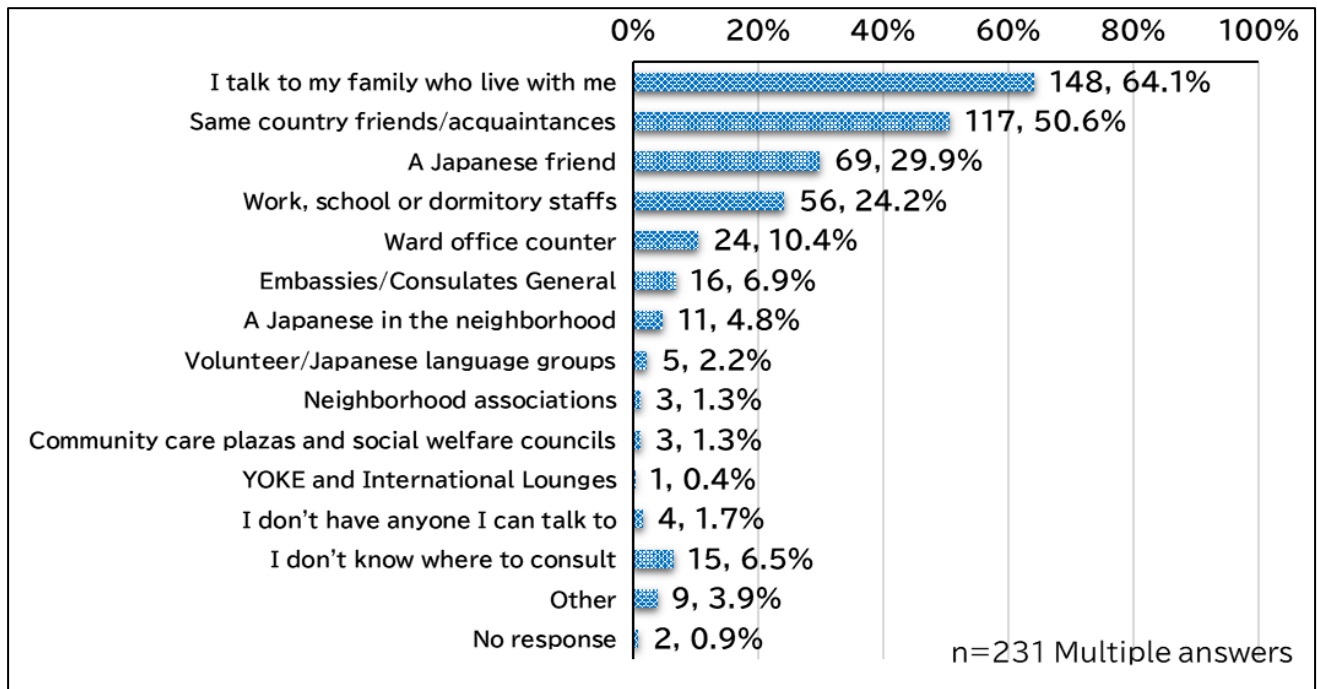
Q16 Problems or concerns about life in Seya Ward

• "Tax, pension and other public service regimes and procedures." (23.4%) was the highest response. The response for "No concerns." was 32.0%.



Q17 Person to turn to regarding problems or concerns in your life

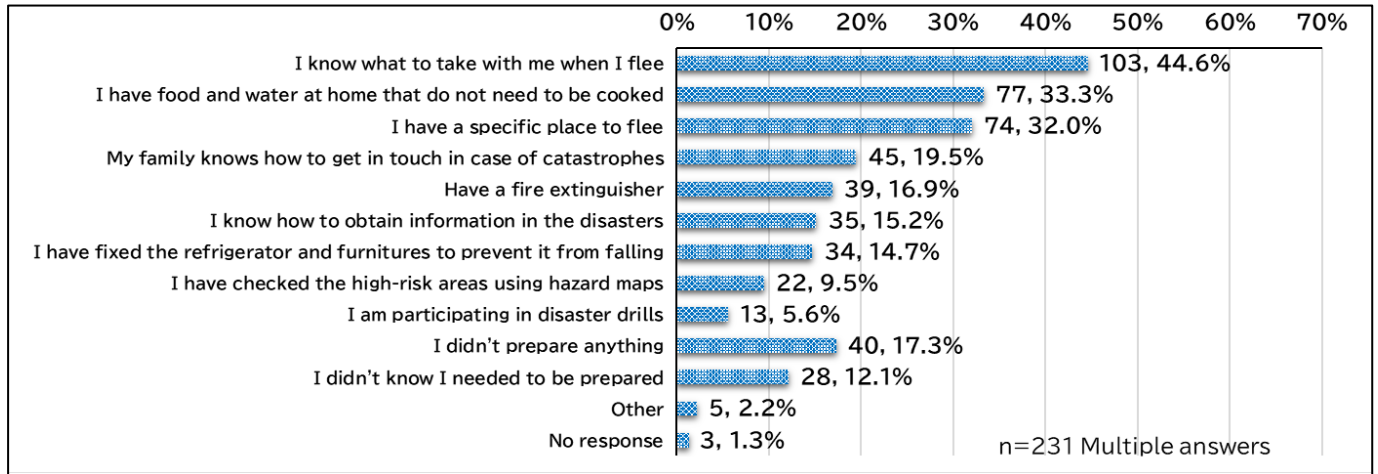
•“I talk to my family who live with me.” (64.1%) was the highest response, followed by “Same country friends or acquaintances.” (50.6%).



6. About Disaster Prevention

Q18 Preparation for catastrophes (earthquakes, typhoons, etc.)

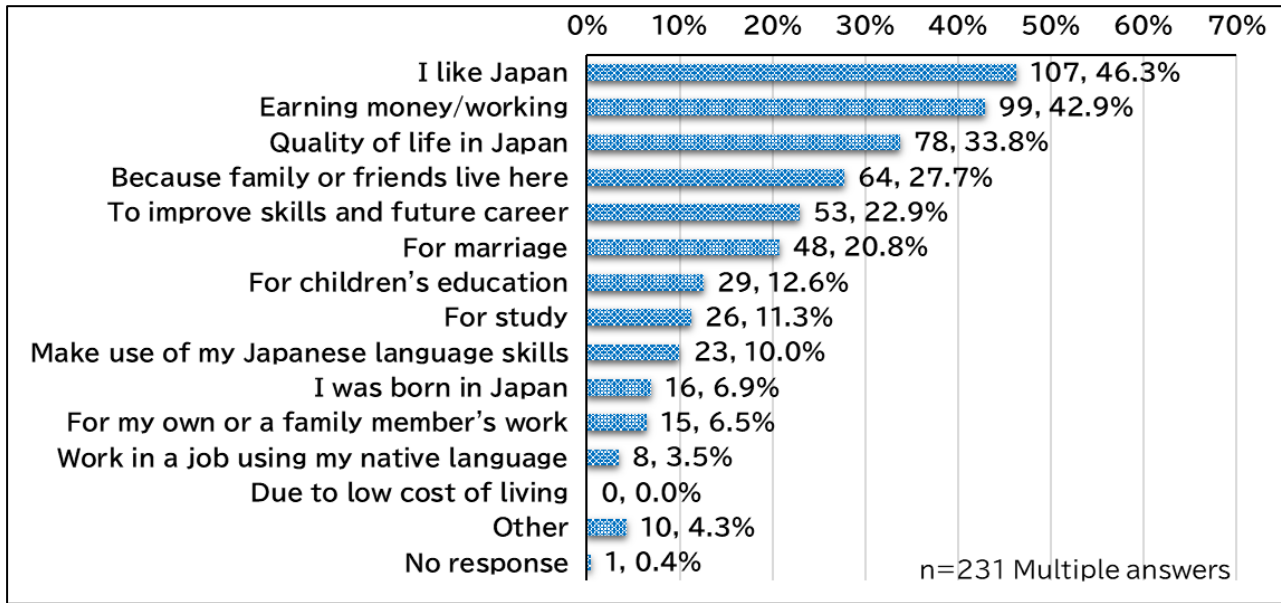
•“I know what to take with me when I flee” (44.6%) was the highest response.



7. Residential environment and intention to settle down.

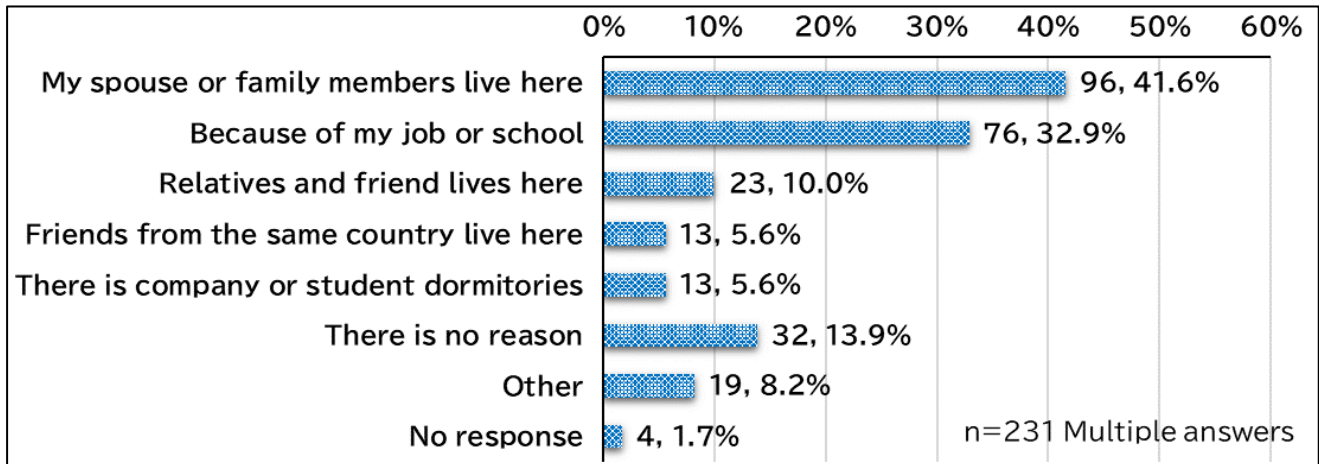
Q19 Reasons for living in Japan

•“I like Japan.” (46.3%) was the highest response, followed by “Earning money/working.” (42.9%).



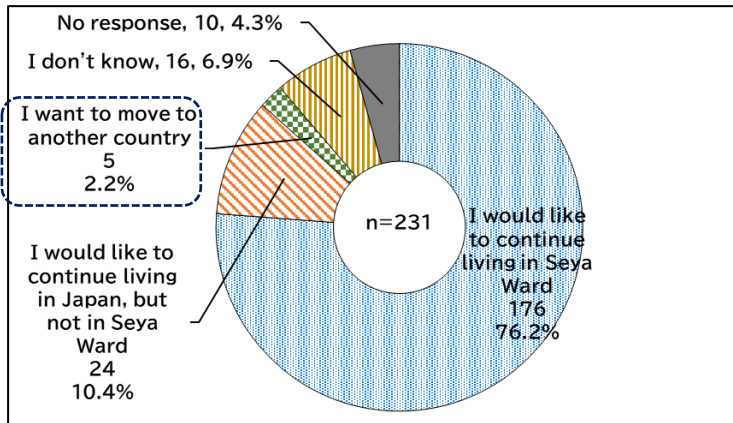
Q20 Reasons for living in Seya Ward

•“My spouse or family members live here.” (41.6%) was the highest response.



Q21 Desire to continue living in Japan

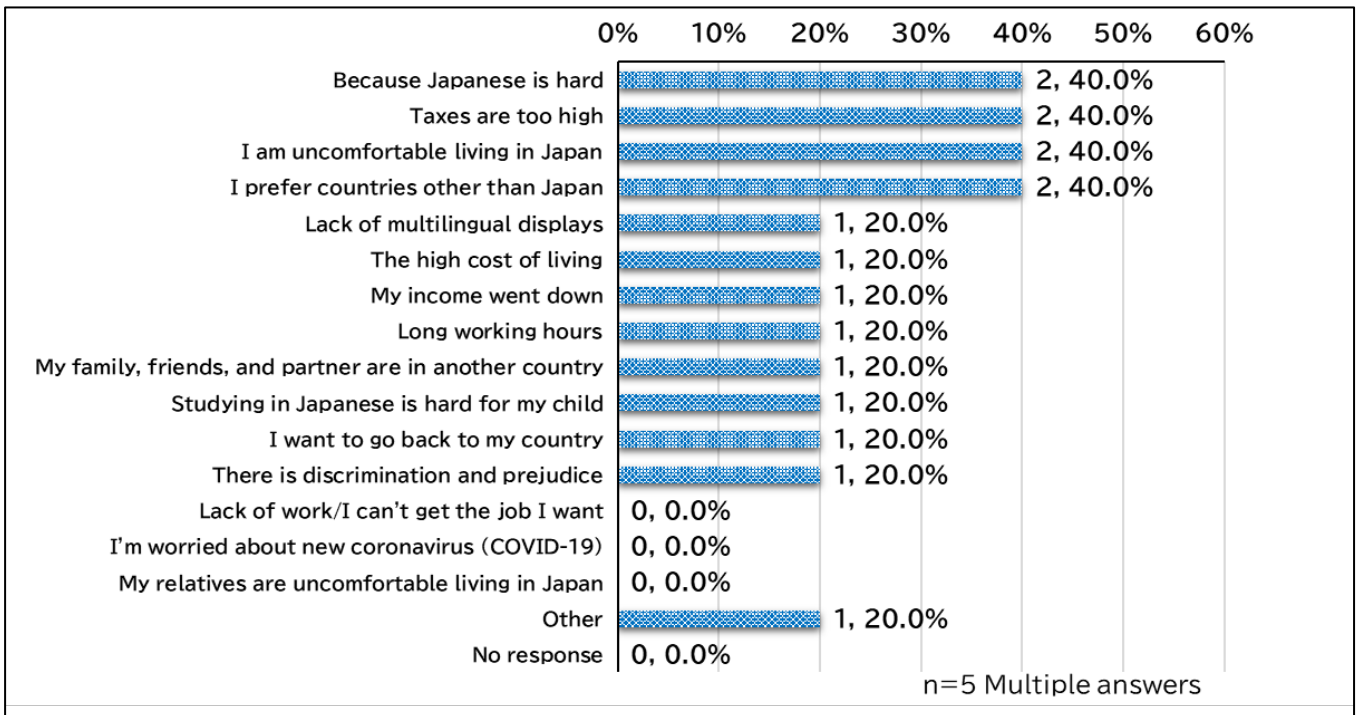
• "I would like to continue living in Seya Ward." (76.2%) was the highest response.



<Persons answering "I want to move to another country." in Q21>

Q22 Reasons for wanting to move to another country

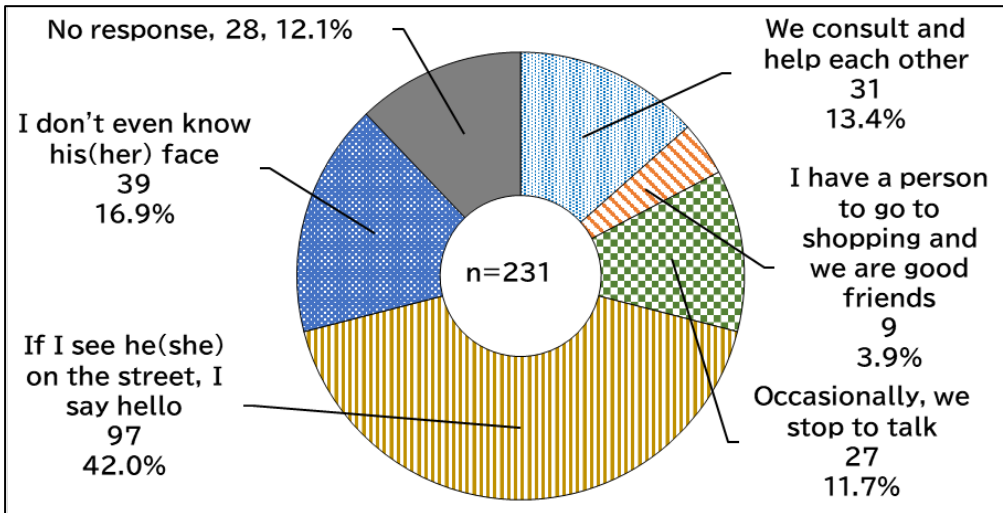
• 5 respondents answered "I want to move to another country." The main reasons for this included "Because Japanese is hard.", "Taxes are too high.", "I am uncomfortable living in Japan.", "I prefer countries other than Japan."



8. Connections with the community

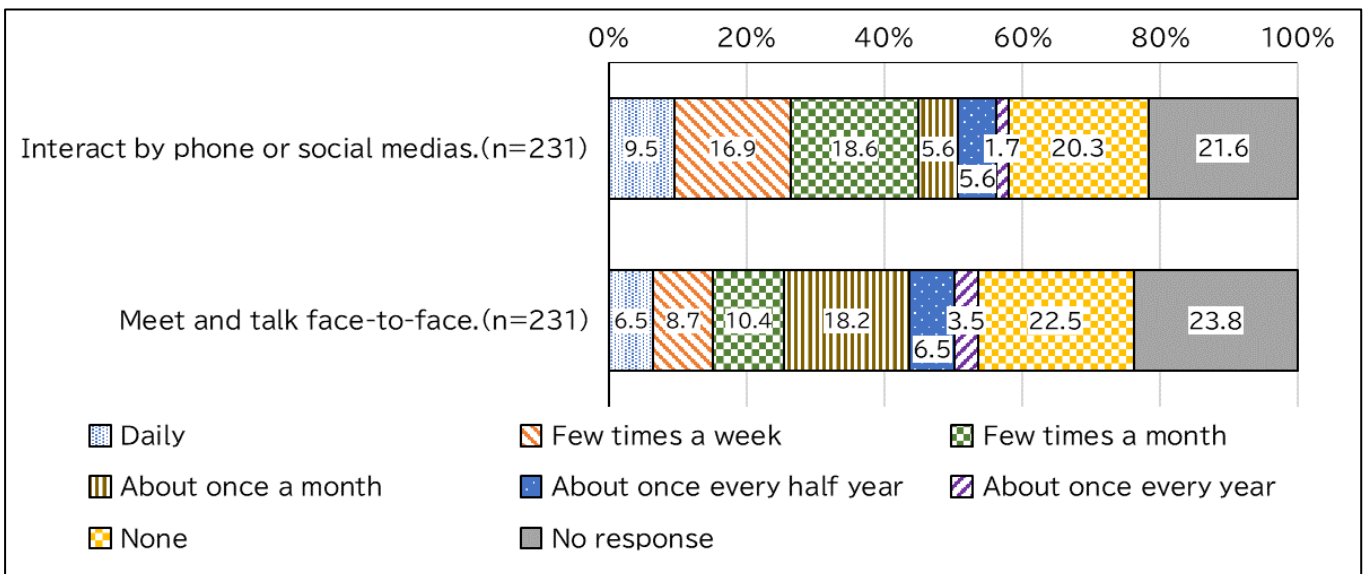
Q23 Interactions with other people in the neighborhood

· If I see he(he) on the street, I say hello.” (42.0%) was the highest response.



Q24 Interactions with co-nationals living nearby (e.g., in Yokohama or Yamato City)

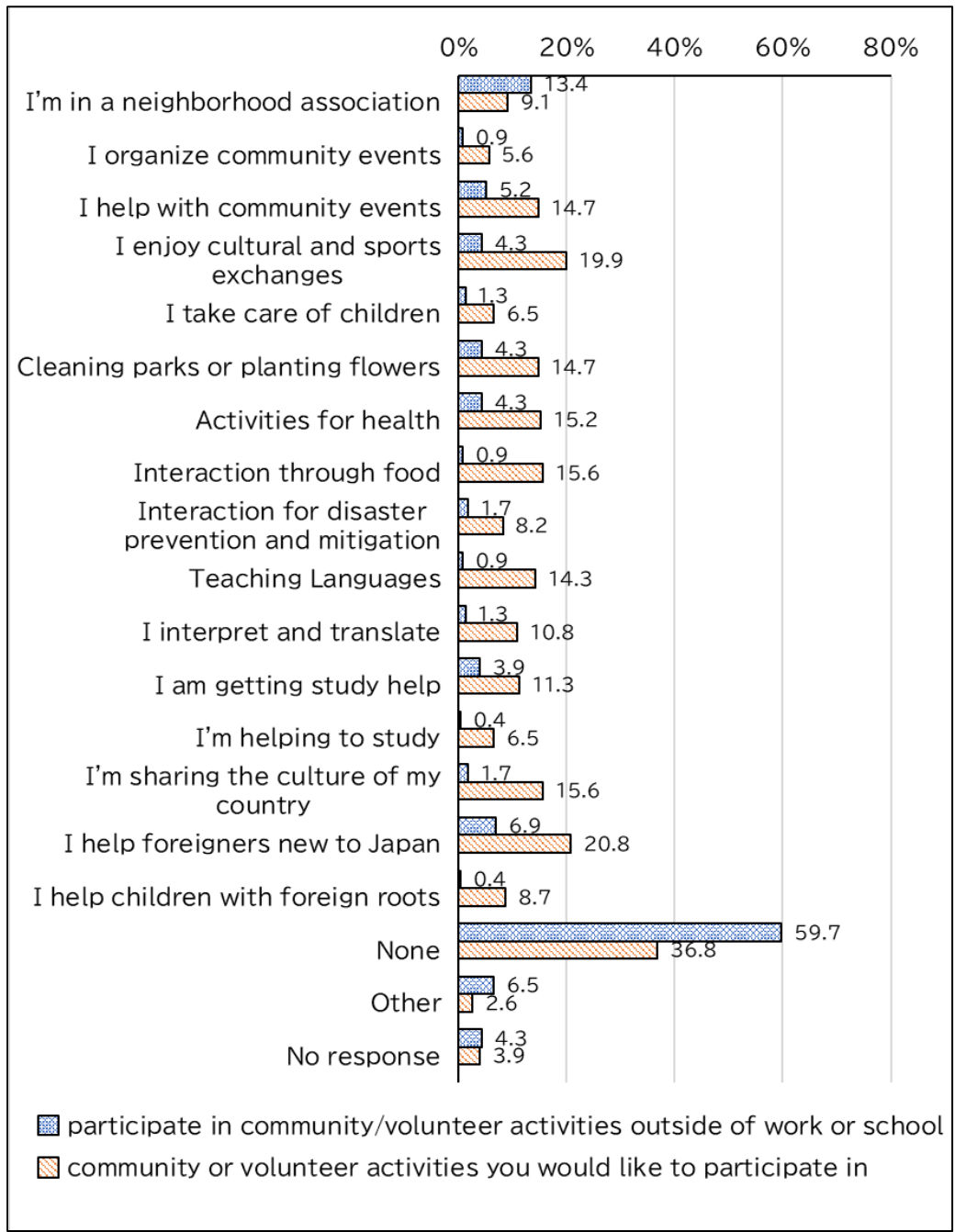
· For "Interact by phone or social medias." "Few times a month" was the highest response, while for "Meet and talk face-to-face." "About once of month" was the highest response.



Q25 Participation in community/volunteer activities outside of work or school

Q26 Community or volunteer activities you would like to participate in in the future

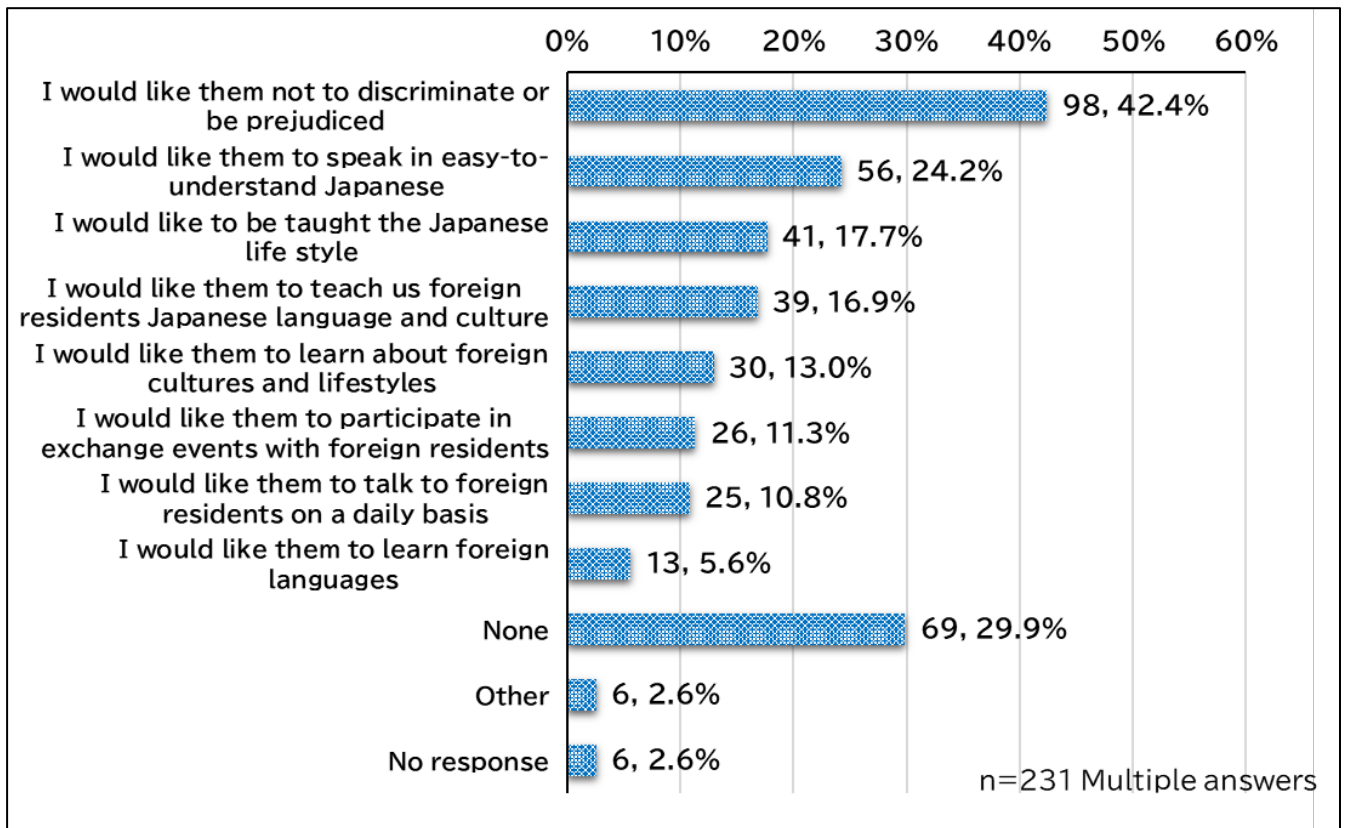
- Of the community/volunteer activities outside of work or school respondents are currently participating in, "I'm in a neighborhood association." (13.4%) was the highest response. Of the community/volunteer activities outside of work or school respondents would like to participate in in the future, "Help foreigners new to Japan." (20.8%) was the highest response.
- When comparing the number of respondents currently participating to those who would like to participate in the future, the ratio of respondents that would "Like to participate in the future" was higher than the "Current participation rate" for all categories except for "I'm in a neighborhood association."



9. About Multicultural Conviviality

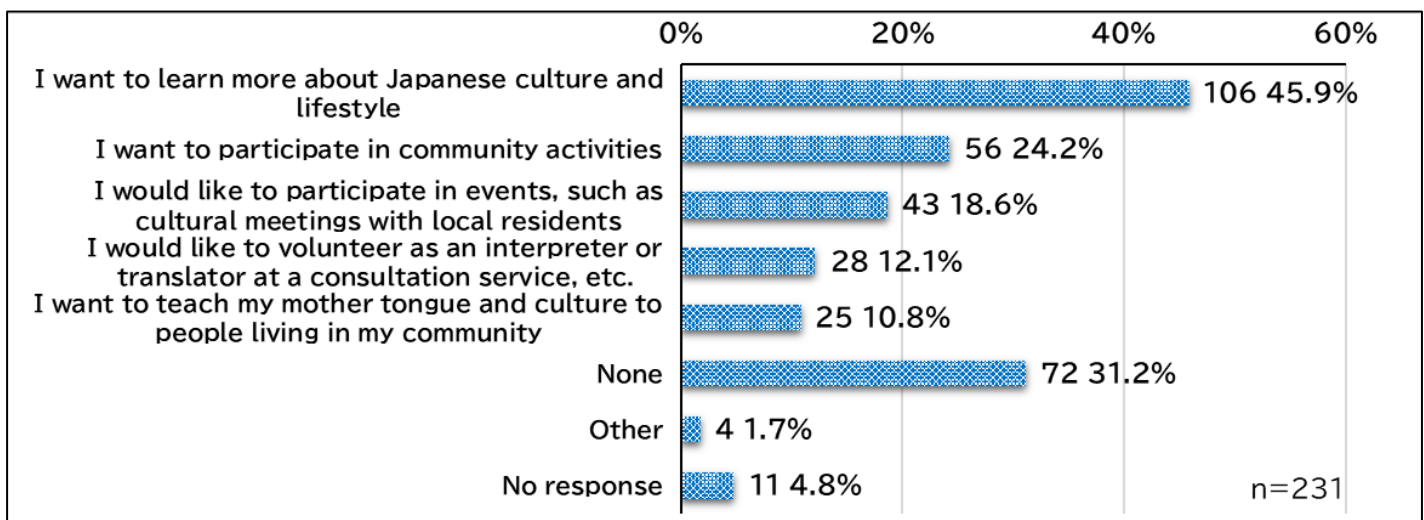
Q27 What would you like people in the community to do

•“I would like them not to discriminate or be prejudiced.” (42.4%) was the highest response.



Q28 What would you like to do to make the lives of foreigners easier

•“I want to learn more about Japanese culture and lifestyle.” (45.9%) was the highest response.



10. Other points

Q39 Issues you would like Seya Ward to address, inconveniences and concerns about daily life (free answer)

•93 opinions were received from 70 respondents.

What you would like Seya Ward to work on improving. Such as inconveniences, things that cause problems in your daily life, or anything else you would like Seya Ward to work on changing.			
Main item	Subtotal	Description	No.
Living environment	38	Transportation is inconvenient	8
		Unemployment/economic hardship	5
		High prices/rent	4
		Shopping is inconvenient	3
		Need a hospital, expanded consultation hours	3
		Need an interpreter at hospitals	3
		Rubbish problems	3
		Need a park	2
		I want society to be more open to foreigners	2
		I want a place to grow vegetables and raise livestock	1
		There are too few restaurants for children	1
		Digitalization of school materials and other documents	1
		Need a gas line to my house	1
		Missent packages due to my apartment not being listed on maps	1
Area	20	I want more interaction and understanding	8
		Language barriers are a bottleneck	4
		I want to provide support/contribute	2
		There is prejudice	2
		I want people to be kinder	2
		Animal and environmentally-friendly	1
		Motorcycle noise	1
Administration (Municipality, etc.)	14	Need translation/interpretation services	9
		I want financial support	3
		I want ward office hours to be extended	2
Religion	3	Access to religious foods and greater consideration for religious beliefs in preparing school lunches	3
Other points	10	Safety and peace of mind (crime and disaster prevention)	3

		Other	3
		Environmental preservation	2
		Family visa concerns	1
		Unknown	1
Good rating	8	Everyone friendly and cordial	3
		Appreciation and rating	2
		Seya Ward is convenient	2
		I have no unpleasant experiences or hardships	1
Total			93

Q40 Words in this survey that you did not understand

•“None.” (63.2%) was over 60%. Of the words respondents did not recognize, “Yokohama Association for International Communications and Exchanges (YOKE) and International Lounges” (15.2%) was the highest.

