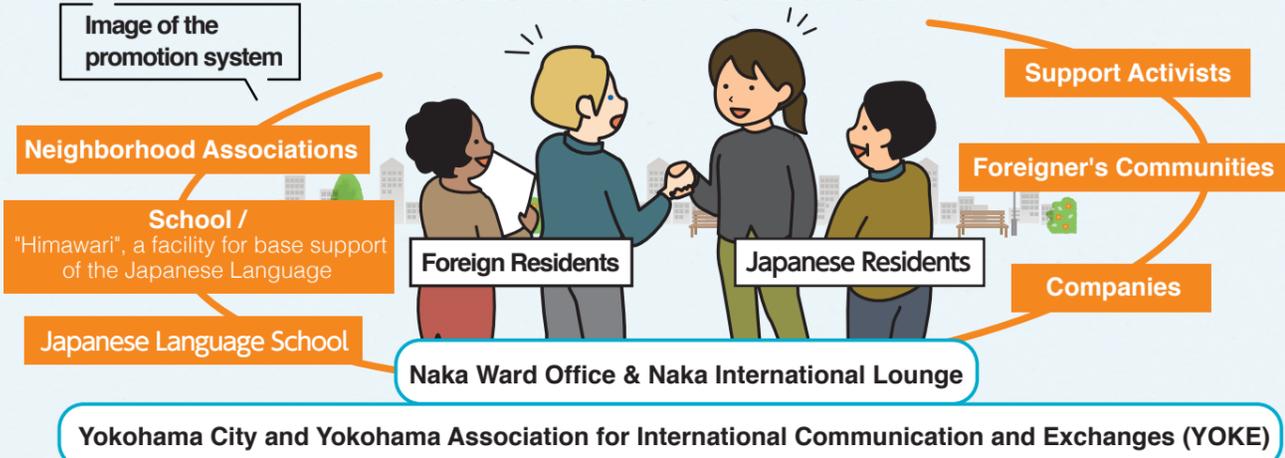


Action Plan Promotion System

In order to achieve success in guaranteeing multicultural symbiosis within the ward, it is necessary for not only the local administration but also all ward residents and support organizations, etc., to come together and utilize their strengths to the fullest by enacting initiatives that promote link-ups and collaboration. Make the most of possible use of the "internationality," "hospitality" and "progressive vitality" that has been traditionally nurtured in Naka Ward, the location of the opening of Yokohama Port, we are aiming at becoming a ward of multicultural symbiosis in which all residents can live their own lives and be active under the banner of "Everybody is a Part of Naka Ward," regardless of their nationality.

Interaction & Harmonization



The Action Plan involves establishing links between the administration and related organizations to achieve comprehensive support by playing to the strengths of each institution.

Naka International Lounge

● Consultations / Provision of Information

Provides multilingual information on a wide range of daily life matters  
 【Opening Hours】  
 Tuesday/Saturday: 10am. to 8pm.  
 Other Days: 10am. to 5pm.

【Supported Languages】  
 Japanese, English, Chinese

● Support for learning Japanese

- Holding Japanese language classes and providing studying consultations
- Links with volunteer Japanese language classes within the community
- Training Japanese language volunteers

● Dispatching multicultural coexistence volunteers

Dispatch Volunteers capable of interpreting and translating into the community



● Links with the community

Links have been established with the community, schools, volunteers and various other organizations to promote multicultural symbiosis within the community through participation in local events, etc.



☞ Rainbow Space & Niji-iro Tankentai

■ Rainbow Space is hosted as a lounge for youth with overseas ties, to provide human resource developing, to provide studying support, and as a forum for expressive activities, etc.



■ The Rainbow Expedition Team is a group of youth with overseas ties, and it is involved in various activities that contribute to the community, such as operating Rainbow Space, and using their language skills to provide interpretation and translation services, etc.



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MULTICULTURAL

COEXISTENCE

PROMOTION

ACTION

Naka Ward Multicultural  
 Coexistence Promotion  
 Action Plan (2nd Term)

PLAN

Outline

2ND TERM

NAKAWARD.

YOKOHAMA

# Naka Ward Residents Together for Yokohama

The Naka Ward Multicultural Coexistence Promotion Action Plan (2nd Term) has been launched!

## Have you heard about the Action Plan?

The Naka Ward Multicultural Coexistence Promotion Action Plan was first established in 2017, and we have been promoting various policies for multicultural coexistence ever since then to ensure that everybody can live vital lives with peace of mind, regardless of their nationality or roots. Based on the success these initiatives have achieved so far, a second term of the Action Plan was formulated in March 2021. This represents the launch of new measures.

The complete version (Japanese) is available on the website

Naka Ward Multicultural Plan



## Multicultural coexistence in data

Ranked No.1 out of all 18 wards in the city for both numbers and percentages of foreign residents!

Numbers and Percentages of Foreign Residents by Ward (Top 3)

Ranking	Ward	Number of Foreign Residents	Total Population	Ratio
1	Naka Ward	16,892	149,236	11.3%
2	Minami Ward	13,123	291,611	4.5%
3	Tsurumi Ward	10,345	195,531	5.3%
	Yokohama City	98,760	3,741,317	2.6%

\* Source: Yokohama Statistics Information Portal  
\* As of the end of March, 2019 for the number of foreign residents, and as of April 1, 2019 for total population



The survey shows that the nationalities and lengths of stay of foreign residents of Naka Ward is wide-ranging and diversified. The Action Plan will enable us to provide support in alignment with their lifestyles and requirements.

Residents from 93 countries and regions! Multinationalization is advancing.

Numbers and Increase Rates of Foreign Residents by Country & Region (Top 8, Compared to 2009)

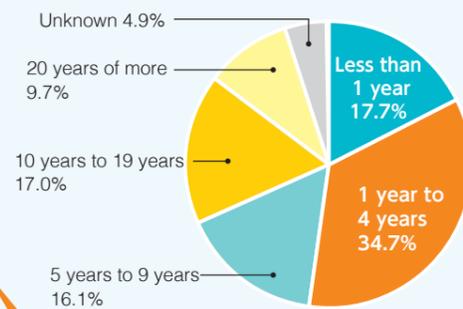
Ranking	Country/Region	Number of Foreign Residents (the end of March, 2019)	Number of Foreign Residents (the end of March, 2009)	Increasing rate
1	China/Taiwan	10,133	8,328	22%
2	South Korea/North Korea	2,147	2,834	▲24%
3	Philippines	777	968	▲20%
4	United States of America	662	847	▲22%
5	Vietnam	401	26	1442%
6	Thailand	330	277	19%
7	India	318	332	▲4%
8	Nepal	270	8	3275%

\* Source: Yokohama Statistics Information Portal (until the end of June, 2012, the figures of Taiwan was included in that of China)  
\* For comparison, the figures of China and Taiwan are written together

The largest number of people are from China and Taiwan.

Length of stay that foreign residents live in Naka Ward is varied, from permanent residents through to short-term residents.

Breakdown of Foreign Residents by Length of stay

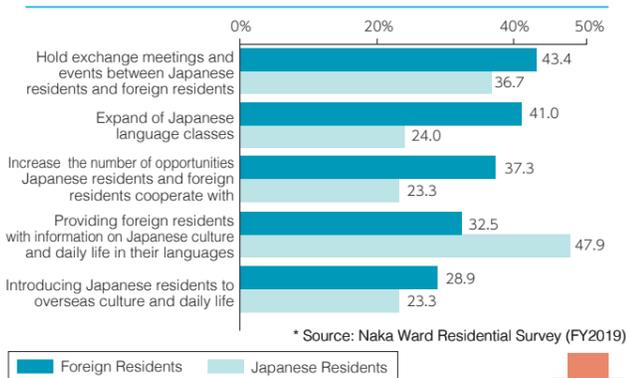


\* Source: Naka Ward Foreigner Research Survey (FY2019)

The number of people from Vietnam and Nepal is increasing sharply in recent years.

## Opinions With Regard to Multicultural Coexistence

What do you think Naka Ward needs to focus upon in order to promote the creation of a multiculturally coexistence ward?



\* Source: Naka Ward Residential Survey (FY2019)

We asked foreign residents to provide us with their opinions on interacting with Japanese residents and taking part in community work!



\* Source: Naka Ward Foreigner Awareness Survey (FY2020)

The answers indicate that many foreign residents hope to take part in local activities and have an opportunity to interact with Japanese residents. The Action Plan aims at creating a community in which foreign residents can easily participate.

FY2021 to FY2024

## Aims of the Naka Ward Multicultural Coexistence Promotion Action Plan (2nd Term)

**vision** Naka Ward Residents Together for Yokohama  
Creating a vibrant community together that will serve us into the future

Everyone who lives in Naka Ward is a member of our community and the City of Yokohama no matter where one comes from or what one's origins are. We aim to become a richer community and a place where each and every one of us feels valued and can live in mutual acceptance.

### Basic Goals

We are forging ahead with initiatives that continue on with our determination to **guarantee full fundamental support**, such as establishing multilingual inquiry desks and distributing information, etc., while placing the emphasis on **creating links with the community**. We have established and are currently involved in three main pillars and nine basic policies to ensure that we achieve our vision.

Everybody is a member of Naka Ward community

### Living in and Visiting Naka Ward

Receiving hospitality of Naka Ward, and acquiring necessary information.



Pillar #1 **Deepen Knowledge and Understanding**

### Continuation and expansion

In addition to providing necessary information to foreign people living in and visiting Naka Ward, we also deepen an understanding of multicultural coexistence in both Japanese residents and foreign residents.

### Basic Policies

- Multilingual administrative services and life information
- Fostering awareness of multicultural coexistence
- Creating systems that support foreign residents daily life (creating a basic support)
- Support for learning Japanese language

### Main measures Multilingual Inquiry Desks



In addition to assign international service staff at counters in the office to enhance communications, we have also installed translation machines and telephone translation services to ensure easy-to-understand inquiry desks for foreign residents.

### Living Ones' Own Life

Learning, living and working with peace of mind. We are strengthening interactions that transcend nationality.



Pillar #2 **Interaction and Mutual Help**

### Main Points

We are enhancing an interest in foreign residents taking part in community activities and are increasing opportunities for them to be active and interact with Japanese residents, all of which combines to establish relationships of mutual help within the community regardless of nationality.

### Basic Policies

- Enrich interactions between Japanese residents and foreign residents
- Creating systems that support the foreigner's daily lives (support for settlement)
- Creating forums in which people can feel comfortable

### Main measures Parenting Classes for Foreign Residents



We have held parenting classes for pregnant Chinese native speakers and their families. In addition to providing information on childbirth and child-raising, these classes also provide support for making friends with other child-raising families within the community.



Play an active role within the community and attachment to Naka Ward.

Pillar #3 **Connecting and Expanding**

### Main Points

Aiming at creating a society that approaches problem-solving under the banner of "Everybody is a member of Naka Ward," regardless of their nationality or roots, and as supporters in providing support for the community.

### Basic Policies

- Encouraging participation in community activities
- Developing human resources to act as supporters for the next generation

### Main measures Multicultural Coexistence Community Coordinators

Naka International Lounge (\*) is staffed by coordinators who promote multicultural coexistence within the community. These coordinators attend meetings held by neighborhood associations and are dispatched as multicultural coexistence volunteers for various events in areas that have large numbers of foreign residents to actively promote participation by foreign residents.

\* Naka International Lounge  
An inquiry desk tasked with providing support for foreign residents located on the first floor of the Naka Ward Office annex. In addition to providing multilingual life information, it also acts as the base of multicultural coexistence in Naka Ward by operating Japanese language classes and studying support classes, etc.