

## New Coronavirus Countermeasures: Economy and Daily Life (June 2020)

- Protecting Our Citizens and Our Medical System
- Protecting Yokohama's Economy and Our Civic Life
- Adjusting to the New Normal

For details see pages 2 & 3

## Yokohama Special Fixed Cash Distribution Call Center Tel: 0570-045592

(Mon. - Fri. 09:00 - 17:00, also available on Sat., Sun. & holidays during July)

Details on Page 3

## Let's Adopt a New Lifestyle -Basic Infection Countermeasures-

### Preserve Your Personal Distance

Do your best to keep 2 meters (1-meter minimum) between yourself and other people

### Wear a Mask



Wear a mask when leaving home, especially when indoors and or talking with other people

### Handwashing



Wash your hands thoroughly with soap and water for at least 30 seconds

### Avoid the 3Cs

Avoid "closed spaces," "crowded spaces," and "close contact"

### Careful Ventilation

Ventilate regularly to prevent creating closed spaces

### Health maintenance

If you have a fever or cold symptoms, do not push yourself. Recuperate at home

## About the New Coronavirus Epidemic

# Economy and Daily Life Countermeasures (June 2020)

In April the City of Yokohama decided on a series of new Economy and Daily Life Countermeasures in response to the new coronavirus epidemic, and is implementing them accordingly.

The city has now compiled a ¥18.7 billion supplementary budget as new Economy and Daily Life countermeasures. This budget will enable us to address such issues as securing a robust system for providing healthcare in readiness for a possible second or even third wave of infections. The budget further includes economic countermeasures for spurring the city's economic recovery, financial support for our citizens, organizations, and business operators that now find themselves in such severe economic straits, and support for reopening our schools and transitioning to what we are calling the "New Lifestyle."

- Economy and Daily Life Countermeasures (June 2020) schemes will be finalized after adoption by the City Council
- Various other support schemes are available in addition to the ones described here. Please see the City of Yokohama webpage for details.

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## Protecting Yokohama's Economy and Our Civic Life

### Small and Medium Size Enterprise Support Scheme

We will help subsidize the costs required for the city's small and medium-size enterprises (SMEs) to adapt to the "New Lifestyle" (installing "3C" countermeasures panels and barriers, hygienic countermeasures, and other capital investment). Further, by widely distributing information about these undertakings we will promote the "New Lifestyle" to other companies, shops, and stores as well, triggering a "virtuous cycle" within the Yokohama economy.

**Expenses Covered:** Expenses incurred for adjusting to the "New Lifestyle" (purchases and acquisitions must be made from businesses within Yokohama)

**Support Ratio & Maximum Amount:** SMEs: 90% (Max. ¥300,000), Individual business owners: 90% (Max. ¥150,000)

※ There is also a telework introduction financing scheme available to help cover costs associated with introducing telework.

### Yokohama Tourism & MICE Revival Support Scheme

We will work to produce and market subsidized day-trip travel products, and roll out promotional activities to attract tourism to the city in collaboration with Yokohama-based businesses.

Further, when purchasing accommodations in Yokohama online it will be possible to use special bonus coupons tied to the accommodation price (Example: ¥10,000, ¥5,000, ¥3,000).

### Welfare Services Operational Support

The city will distribute support payments to welfare services providers who have suffered a decline in revenue due to self-restraint and other factors in response to the spread of the new coronavirus.

| Target Providers   | Support Amount  |
|--|---|
| Temporary infant care facilities, special nursery schools, daycare for sick and recovering children, after-school care program clubs | Up to ¥3,000,000 per facility depending on the facility's scale, amount of decline in users, etc. |
| Disabled persons welfare services (mobility support)   |   |
| Long-term care services (visits to care facilities & short-term residential care)  |   |
| Non-registered nursery schools   | Up to ¥300,00 per facility  |

### Emergency Support Program for Citizen Initiatives in the Public Interest

In order to support citizen initiatives that are strongly in the public interest – be they establishing community centers to support the lives of local citizens, monitoring elderly citizens, providing meals to local children at "children's diners," or supporting parents and children – the city will provide subsidies for these initiatives' continuity during the epidemic, and for their further development during the following recovery period.

Further, we will place a coordinator in the Civic Partnership Promotion Center and provide consultation services and other supports for the activities of applying organizations and other bodies.

### Emergency City Employee Hiring Program to Respond to the New Coronavirus Epidemic

The city will hire, on a temporary basis, Yokohama citizens who have lost their jobs due to the impact of the new coronavirus epidemic as "fiscal year appointed employees." Assigning these temporary employees to departments and posts that are overwhelmed with work responding to the epidemic and other issues will help ensure the stable provision of administrative services.

**[Hiring target]** Approximately 50 employees

**[Employment period]** Aug. 2020 – Mar. 2021

**[Qualifications]** Individuals who had a pre-scheduled hiring cancelled due to the impact of epidemic, or who lost existing jobs due to the epidemic (Yokohama residents only).

### Comprehensive Countermeasures for Expectant and Nursing Mothers During the New Coronavirus Epidemic

In order to enable mothers to have safe pregnancies and deliveries and raise their children safely despite the continuing risk of infection from the new coronavirus, Yokohama is implementing our own new programs in addition to the pre-childbirth infection testing, child-rearing support, and other services being offered at the national level. By implementing our own "Fear-free Infant Health Exams" and other measures, we will provide support tailored to pregnant and nursing mothers.

- Close and personal support for infected pregnant mothers
- Prenatal virus testing for worried pregnant mothers
- On-line health guidance, etc.
- Provision of child-rearing and other support services
- Infection countermeasures support for postnatal mother and child care providers
- Increased financial support for designated infertility treatment fees
- Rollout of safe infant health exams that parents can use with confidence

### Single-Parent Household Special Fixed Cash Distribution Program (National Government)

Special fixed cash distributions will be made to low-income single-parent households in response to the increased burdens on child-rearing and loss of income resulting from the epidemic.

| Recipients  | Distribution Amount                                    |
|---|--|
| ① Individuals receiving the childcare allowance as of June 2020.  | ¥50,000 (additional ¥30,000 for each additional child) |
| ② Individuals not receiving the childcare allowance because they already receive public pensions (limited to individuals whose income is below the cut-off amount for receiving the childcare allowance). |  |
| ③ Individuals whose income has declined due to the new coronavirus epidemic to a level where they now qualify for the childcare allowance.  |  |

※ Recipients in categories ① and ② above whose income has fallen significantly due to the epidemic will receive an additional ¥50,000 per household.

### Food Support for Single-parent Households

We will put in place a mechanism utilizing foodbanks\* to provide foodstuffs to single-parent households that are experiencing financial hardship due to the epidemic.

※ Organizations and projects that collect foodstuffs that have been slated for disposal but may still be consumed safely from households and businesses, and provide them free to welfare and other facilities.

## About the New Coronavirus Epidemic

### Protecting Our Citizens and Our Medical System

#### Project to Strengthen PCR Testing Project to Put in Place New Coronavirus Exams at Clinics

In preparation for a possible future waves of infections, we will both strengthen our system for simplified specimen testing and put in place a testing system enabling individuals who have difficulty going to a clinic themselves to be tested at home through house-calls and other measures.

At the same time, we will increase the number of clinics capable of conducting PCR testing, putting in place a system where more citizens than ever can receive PCR tests close to home.

#### Yokohama Cluster Prevention Countermeasures Promotion Program

In order to implement higher-level risk management against the emergence of new coronavirus infection clusters, the city will establish a Yokohama Cluster Prevention and Countermeasures Team. The team will confirm the state of infection prevention measures in place at medical and other facilities, making recommendations for improvement when necessary. Further, in times of new outbreaks the team will coordinate with the national government and other parties to prevent the further spread of the infection through rapid response measures.

#### Cooperation Money Program for Securing Hospital Beds for New Coronavirus Patients

In recognition of the financial and managerial pressures on hospitals that are cooperating in accepting patients infected with the new coronavirus, the City of Yokohama will make available the city's own special cooperation money payments to medical facilities that have been setting aside beds for treating severe and moderate new coronavirus cases since April. These payments will be over and above the base rate compensation already provided by the Japanese government's hospital cooperation money system.

#### Incentive Program for Hospitals Accepting Severe and Moderate New Coronavirus Cases

In order to promote the smooth intake of patients testing positive for the new coronavirus and who require hospital care during any future resurgence of the epidemic, the City of Yokohama will provide additional financial assistance to medical facilities that accept inpatients infected with the virus.

#### Program to Prepare and Stock Evacuation Centers to Handle Infections

As a measure to prevent new coronavirus infections occurring at evacuation centers set up at the time of typhoons, earthquakes, or other natural disasters, the city will equip evacuation centers with alcohol-based disinfectant fluid, cardboard partitions, cardboard and other basic beds, and other supplies.

### Adjusting to the New Normal

#### "New Lifestyle" Support Programs for Children and Child-raising

In order to promote Yokohama's adoption of a "New Lifestyle" in the area of support for children and child-raising, the city will create a new online environment for exchange and training for parents engaged in child-rearing and for their children. We will also implement improvements to the ICT (information and communication technology) environment for securing new human resources.

#### Project to Improve Epidemic Countermeasures in the Schools and Improve the Educational Environment

We will continue to implement thoroughgoing infection countermeasures in school facilities. To further secure the learning environment for our children, the city will purchase necessary new equipment and furnishings, including materials, equipment and supplies for preventing infections, as required by each individual school.

## ¥100,000 per Person National Special Fixed Cash Distribution

Application forms have been sent to the head of the household to which special fixed cash distribution recipients belong. Please complete the application procedures by the application deadline.

**[Distribution recipients]** Persons recorded on the Basic Resident Register as of April 27, 2020 (date of record)

**[Applicant & legal recipient]** Head of the household to which the distribution recipients belong

**[Distribution amount]** ¥100,000 per recipient

#### [Application deadline]

**Sept. 10, 2020 (Valid if postmarked Sept. 10)**

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### Beware of Special Fixed Cash Distribution Fraud!

City Hall, ward administration offices, and the MIC will **never** ask you to do any of the following:

- ▶ Use an ATM
- ▶ Pay a service charge to receive your payment
- ▶ Send you e-mail asking you to click on a URL
- ▶ Visit your home and ask to directly confirm your cash card, etc.



### How to Check the Status of Special Fixed Cash Distributions

It is now possible to check the status of your Special Fixed Cash Distribution application on the City of Yokohama website.

In the case of applications submitted by mail, you may check the status of your application by using the 13-digit number found below the barcode printed together with your mailing address on the envelope of the Special Fixed Cash Distribution Notification that was mailed to your household. In the case of online applications, you may check the status of your application using your application receipt number.

※ Application information updated once daily (approximately noontime), excepting Sat., Sun. and holidays.)

※ You cannot confirm your 13-digit mailing number or your online application number by calling the Yokohama Special Fixed Cash Distribution Call Center, or by contacting your ward administration office or Yokohama City Hall. Please confirm using the procedure described above.

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横浜市特別定額給付金  
給付金の概要

申請締切日  
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Application progress confirmation webpage

#### [Inquiries]

- ▶ Yokohama Special Fixed Cash Distribution Call Center (Japanese, English, Chinese)  
Tel: 0570-045592 (Mon. - Fri. 09:00 - 17:00. Also available Sat., Sun. & holidays during July).  
Fax: 045-681-8379 (Civic Affairs Bureau General Affairs Division, Yokohama Special Fixed Cash Distribution Desk)  
※ This fax number is reserved exclusively for inquiries from individuals with hearing problems. You cannot use this fax number to submit cash distribution applications.
- ▶ Yokohama Special Fixed Cash Distribution multilingual dial-up number (Hangul, Nepalese, Vietnamese, Spanish, Portuguese, Tagalog only)  
Tel: 045-221-6573 (Mon. - Fri. 10:00 - 16:30, 2nd and 4th Saturdays 10:00 - 12:30)





## About the New Coronavirus Epidemic

There are various other consultation windows and assistance menus available in addition to the ones listed here. Please visit the City of Yokohama webpage for details.

### Main New Coronavirus Epidemic Consultation Windows

|   |   |
|---|---|
| <p>You want general information about characteristics of the virus, preventative measures, etc.</p> <ul style="list-style-type: none"> <li>You have pronounced symptoms including high fever, difficulty breathing, listlessness, etc.</li> <li>You have comparatively light but still persistent cold symptoms</li> <li>You have had contact with a returnee from abroad or someone with new coronavirus symptoms</li> </ul> | <p>▶ <b>Yokohama City New Coronavirus Call Center</b><br/>Tel: 045-550-5530 Fax: 045-664-7296 Daily 09:00 – 21:00</p> <p>▶ <b>Call your family doctor for a phone consultation, or contact the consultation center for returnees from abroad infected with the new coronavirus or who were in contact with infected persons</b><br/>Tel: 045-664-7761 Fax: 045-664-7296 Daily 09:00 – 21:00</p>                                       |
| <p>With the restrictions on your activities and changes in your lifestyle, you feel worried and stressed out both physically psychologically</p>  | <p>▶ ● <b>Contact your ward's Health and Welfare Center (Mon. – Fri. (closed holidays) 08:45 – 17:00</b></p> <p>▶ ● <b>"Kokoro no Denwa Sodan" mental health help line Tel: 045-662-3522</b><br/>Mon. – Fri. 17:00 – 21:30 / Sat., Sun., Holidays 08:45 – 21:30</p>   |
| <p>You are suffering from parent-child or spousal relationship problems</p>   | <p>▶ ● <b>Yokohama Child Abuse Hotline Tel: 0120-805-240 Daily: 24 hours</b></p> <p>▶ ● <b>Children's Guidance Office Consultation Centers Mon. – Fri. (closed holidays) 08:45 – 17:00</b></p> <p>▶ ● <b>Yokohama DV (Domestic Violence) Consultation and Support Center</b><br/>Tel: 045-671-4275 or 045-865-2040</p> <p>▶ ● <b>Kanagawa Child and Family Abuse Emergency Consultations on LINE</b><br/>LINE ID: @kana_kodomo110</p> |
| <p>You have been urged to take early retirement because your company's performance is flagging, and other labor questions.</p>  | <p>▶ <b>Yokohama Job Support Center Tel: 045-681-6512</b><br/>Mon. – Sat. 09:00 – 17:00 (Mon. &amp; Thurs. to 20:00)</p>  |
| <p>You have lost your job and want to find new employment, and other employment questions</p>   | <p>▶ <b>Yokohama Employment Support Center Tel: 0120-915-574</b><br/>Mon. – Fri. (except holidays) 09:00 – 17:30</p>  |

### New Coronavirus Epidemic Support Menu

#### Main Support Menu for Yokohama Citizens

| Category           | Target Group   | Name   | Contact Information  |
|--------------------|--|--|--|
| Cash distributions | <b>All persons recorded on the Basic Resident Register effective April 27, 2020 (date of record)</b>   | Special Fixed Cash Distribution (National government special fixed cash distribution of ¥100,000 per person)<br>※ See P.3 for details    | Yokohama Special Fixed Cash Distribution Call Center<br>Tel: 0570-045592   |
|                    | <b>Individuals who cannot work because they are infected or may be infected by the new coronavirus, and cannot receive a sufficient salary or other income</b> | Injury and sickness allowance of Japanese National Health Insurance/Japanese Medical Care System for Elderly in the Latter Stage of Life | [Regarding National Health Insurance] Local Ward Administration Office Health Insurance and Pension Division National Health Insurance Section<br>[Regarding Medical Care System for Elderly in the Latter Stage of Life] Kanagawa Prefecture Medical Care System for Elderly in the Latter Stage of Life Regional Call Center Tel: 0570-001120<br>※ Regarding other health insurance, please consult the health care service in which you are enrolled at your place of work. |
|                    | <b>For students attending universities, graduate schools, junior colleges, technical colleges, vocational schools, and Japanese language schools</b>           | Student Assistance Emergency Fixed Cash Distributions  | [Applications] Application window at your school of enrollment.<br>※ Please confirm the application deadline with your school.   |
|                    |  | Cash distribution for securing housing.  | Local Ward Administration Office Health and Welfare Center Public Assistance Division  |
| Support            | <b>For individuals who have already lost or are afraid that they will lose their place of residence.</b>   | "Safety Net" housing with rent support subsidies (the maximum amount of rent support has been raised)                                    | Yokohama City Housing Development Public Corporation Rental Housing Project Division Tel: 045-451-7755   |
|                    |  | Temporary provision of municipal housing for individuals fired from their jobs   | Housing and Architecture Bureau Municipal Housing Division<br>Tel: 045-671-2923  |
| Loans              | <b>For households whose income has fallen and it has become difficult to meet living expenses and maintain daily life.</b>                                     | Living and Welfare Fund (special loans) (Emergency small loans/comprehensive support funds)  | [Inquiries] Consultation Call Center (Ministry of Health, Labour, and Welfare) Tel: 0120-46-1999<br>[Applications] Social Welfare Council in ward of residence   |

#### Main Support Menu for Business Owners

| Category           | Target Recipients   | Program Name   | Contact   |
|--------------------|---|--|---|
| Cash distributions | <b>Companies whose sales have fallen by half or more from the previous year</b>       | Continuity cash distributions  | Continuity Cash Distribution Scheme Call Center (Ministry of Economy, Trade and Industry) Tel: 0120-115-570   |
|                    | <b>Companies seeking to retain their current staffing</b>                             | Employment Adjustment Subsidy  | Kanagawa Labour Bureau Kanagawa Subsidy Center (Ministry of Health, Labour and Welfare) Tel: 045-650-2801; Employment Adjustment Subsidy Call Center (Ministry of Health, Labour and Welfare) Tel: 0120-60-3999 |
|                    | <b>Small business operators</b>   | Lump-sum support payment for small business operators (for business operators using between ¥500,00 and ¥5,000,00 in City of Yokohama effective zero-interest funding) | Small Business Operators Lump-sum Support Payment Call Center<br>Tel: 045-225-3725  |
|                    |   | City of Yokohama Start-up Business Support Lump-sum Payments   | Start-up Business Support Lump-sum Payment Secretariat<br>Tel: 045-228-9404   |
|                    | <b>For small and medium-size enterprises (SMEs) planning to introduce telework</b>    | Workplace Environment Improvement Support Subsidy (introduction of telework systems)   | Economic Affairs Bureau Entrepreneurship and Management Support Division Tel: 045-671-4236  |
| Financing          | <b>For parties who would like to receive financing to help with cashflow problems</b> | All funding systems, beginning with effective zero-interest, no-collateral Yokohama City new coronavirus infection countermeasures funding                             | Please consult the financial institutions you do business with or that are located closest to you   |
|                    |   | Reduction/exemption of tax certificate issuance fees   | Ward Administration Office Tax Division   |

※ Effective June 16. For latest updates please visit the City of Yokohama webpage.

We are providing information related to the new coronavirus epidemic on LINE and Twitter

LINE ID:  
@cityofyokohama



Twitter ID:  
@yokohama\_koho



For the latest information about the new coronavirus epidemic please visit the City of Yokohama webpage

横浜市 新型コロナナ Search



## Would You Like to Support Our Medical and Epidemic Countermeasures?

~ We Have Been Receiving Contributions Since May 1 ~

The City of Yokohama is accepting contributions to support our countermeasures against the new coronavirus epidemic. We will be making effective use of these contributions the better to convey to our health workers in the frontlines the warm feelings of you all. We ask all of you to give expression to your desire to support Yokohama.

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