



Yokohama City Hall Relocation

April 13 (Mon.) —
Partial launch of services

June 29 (Mon.)
Complete launch of services

Toward a City Hall Our Citizens Will Love



Hayashi Fumiko
Mayor of Yokohama

Construction work on the eighth city hall building in Yokohama's long history concluded at the end of January on Kitanakadori Street in Naka Ward's south district. City services will begin to relocate from their current locations to the new city hall building beginning in April, and our new city hall will begin full operations in June.

The new city hall building will bring together in one place all of the many city service windows that are now scattered across multiple buildings, enabling Yokohama's citizens and businesspeople alike to use them more efficiently. In the process of creating a city hall that will graciously serve all our citizens, be it with the new facility's multilingual signage, its rest and changing stations for visitors with babies and small children, or its multipurpose toilets for individuals with disabilities, we have also reviewed the way our own city staff perform their duties as we have designed the new building. At Yokohama's new city hall, we will stand ready to serve you in a manner that meets all your expectations.

The new city hall building has also been designed and built to be extremely resilient in the case of earthquakes, and comes equipped with sophisticated disaster prevention functions. In times of major disasters, it will serve as a disaster management control tower and headquarters, protecting and guarding your safety and your peace of mind. We have also incorporated many environmentally friendly facilities and functions, including making maximum use of natural energy.

The low-rise atrium section of our new city hall is a welcoming and liberating three-story-high open space with light pouring in through the ceiling and high glass walls. For the duration of the Tokyo 2020 Olympic and Paralympic games we will be hosting a live site in the atrium with giant video screens where you can enjoy watching the competitions. In addition, we have created a promenade and waterside plaza along the banks of the Ooka River that flows right before you when you step out of the building as a place for all to rest and relax. Restaurants, cafes and other commercial establishments will also be moving into the first and second floors of the building, so please feel welcome to come to our new city hall at any time just to enjoy!

Ever since the birth of Yokohama's first city hall in 1889, generation after generation of Yokohama city halls have weathered vicissitudes like the Great Kanto Earthquake of 1923 and the Yokohama firebombing of May 1945 and have gone on to serve and grow along with the city itself. We will ensure that this our newest city hall will continue to welcome visitors from within Yokohama and beyond, becoming a place that that will be loved and taken into the hearts of all our citizens for years to come.

Yokohama City Hall is Relocating

City hall services will be rolled out progressively at the new city hall building beginning April 13 (Mon.), with all services in place effective June 29 (Mon.). Please consult the schedule below to ensure that you do not go to the new city hall for services on a day when they are not yet available there.

Relocation schedule for headquarters of each city bureau



First day of operations at new city hall	Headquarters & Bureau	Division
April 13 (Mon.)	Climate Change Policy Headquarters	Coordination Division / Project Promotion Division / SDGs Future City Promotion Division
	Urban Development Bureau	General Affairs Division / Project Division / Urban Design Division / Urban Transportation Division / City Center Redevelopment Division / Minato Mirai 21 Promotion Division / Community Planning Division / Landscape Coordination Division / Disaster Preventing Community Planning Promotion Division / Urban Improvement Coordination Division / Urban Improvement Promotion Division / IR Promotion Division
April 20 (Mon.)	Finance Bureau	General Affairs Division / Revenue Division / Financial Affairs Division / First Contract Division / Second Contract Division / Property Custody Division / Asset Management Division / Acquisition and Disposal Division / Public Facilities and Works Coordination Division
	Child and Youth Bureau	General Affairs Division / Project and Coordination Division / Auditing Division / Youth Fosterage Division / After-School Child Care and Development Division / Child-care Support Division / Child-care and Education Operations Division / Child-care and Education Human Resources Division / Nursery Measures Section / Childcare Facility Development Division / Child and Family Division / Disabled-Child Welfare and Public Health Division
April 27 (Mon.)	General Affairs Bureau	Legal Affairs Division / Compliance Advancement Division / Personnel Division / Labor Affairs Division / Staff Health Division / Management of Administration and Information Division
	Civic Affairs Bureau	General Affairs Division / Human Rights Affairs Division / Community Activities Promotion Division / Community Crime-Prevention Support Division / Public Relations Division / Public Hearing and Consultation Division (excepting Office of Public Consultation) / Ward Liaison and Coordination Division / Community Facilities Division / Service Window Division
	Medical Care Bureau / Medical Care Bureau Hospital Administration Headquarters	General Affairs Division / Personnel Division / Medical Policy Division / Cancer and Disease Control and Prevention Division / Hospital Administration Division / Personnel Affairs Division
May 7 (Thur.)	Health and Social Welfare Bureau	General Affairs Division / Personnel Division / Planning Division / Consultation and Coordination Division / Audit and Inspection Division / Social Welfare and Public Health Division / Community Support Division / Public Assistance Division / Health Insurance and Pension Division / Medical Assistance Division / Elderly Health and Welfare Division / Regional Comprehensive Care Promotion Division / Elderly Home Care Support Division / Elderly Facilities Division / Long-term Care Insurance Division / Nursing Care Services Guidance Division / Public Health Affairs Division
	Environmental Planning Bureau	Policy Division / Technical Management Division / Environmental Impact Assessment Division / General Affairs Division / Accounting and Management Division / Land Registration Research Division / Environmental Management Division / Environmental Energy Division / Atmosphere and Sound Environment Division / Water and Soil Environment Division / Greenery Promotion Division / Green Space Conservation Promotion Division / Agricultural Policy Promotion Division / Agriculture Promotion Division / Parks and Green Space Management Division / Parks and Green Space Preservation Division / Zoo Division / Parks and Green Space Development Division / Window of Southern Parks and Green Project Coordination Office / Sewage Works Management Division / Sewer Management Division / Sewer Construction Division / Sewerage Facility Management Division / Sewerage Facility Construction Division / Sewerage Equipment Division
	Board of Education Secretariat	General Affairs Division / Education Policy Promotion Division / Personnel Division / Lifelong Learning and Cultural Assets Division / Faculty Personnel Affairs Division / Faculty Labor Affairs Division / School Facilities Planning Division / Educational Facilities Division / Elementary and Junior High School Planning Division / Curriculum Promotion Division / School Support and Regional Cooperation Division / High School Education Division / Special Support Education Division / Human Rights Education and Young Students Division / Health Education Division
May 11 (Mon.)	Health and Social Welfare Bureau	Disabled People Planning Division / Disabled People Welfare Division / Disabled People Support Division / Health Safety Division / General Sanitation Division / Food Sanitation Division / Medical Safety Division / Cemetery and Funeral Facilities Division
	Personnel Commission Secretariat	Research Division / Employment Division
May 18 (Mon.)	General Affairs Bureau	Crisis Management Division / Emergency Measures Division / Disaster Prevention Planning Division / Regional Disaster Prevention Division
	Finance Bureau	Taxation System Division / Taxation Affairs Division / Fixed Property Tax Division / Tax Collection Measures Division
	Civic Affairs Bureau	Public Information Access Division (Public Information Center) / Public Hearing and Consultation Division (Office of Public Consultation)
	Culture and Tourism Bureau	Planning Division / General Affairs Division / Creative City Promotion Division / Culture Promotion Division / Tourism Promotion Division / MICE Promotion Division / Cultural Programs Promotion Division
	Economic Affairs Bureau	General Affairs Division / Planning Coordination Division / Business Attraction and Site Division / International Business Division / New Industry Creation Division / Life Innovation Promotion Division / Entrepreneurship and Management Support Division / Manufacturing Industry Support Division / Financial Division
	Office of Accounting	Accounting Management Division / Examination Division
	Election Administration Commission Secretariat	Election Administration Division
May 25 (Mon.)	Secretariat to the Audit and Inspection Commissioners	Audit and Administration Division / Financial Audit Division
	Policy Bureau	General Affairs Division / Statistical Information Division / Metropolitan System Promotion Division / Policy Division / Gender Equality Promotion Division / Secretary Division / Co-Governance and Creation Division / Universities Coordination Division / U.S. Military Installations Measures Division
	General Affairs Bureau	General Affairs Division / Administration Division
	Economic Affairs Bureau	Commerce Promotion Division / Consumer Economy Division / Employment and Labor Affairs Division
	Housing and Architecture Bureau	Preservation Promotion Division (responsible for former city hall preservation)
June 1 (Mon.)	City Council Bureau	General Affairs Division / Proceedings Division / Policy Research Division
	International Affairs Bureau	General Affairs Division / International Relations Division / Development Cooperation Division
June 1 (Mon.)	Transportation Bureau	Project Promotion Division / System Promotion Division / General Affairs Division / Management Administration Division / Asset Utilization Division / Personnel Division / Safety Management Division / Sales & Promotion Division (Railway Service Department) / Driving Operation Division / Sales & Promotion Division (Bus Service Headquarters) / Route Planning Division / Transportation Division / Vehicles Division (Bus Service Headquarters) / Rolling Stock Division (Technical Management Department) / Electricity Division / Facility Division / Architecture Division / Construction Improvement Division

Relocation schedule for headquarters of each city bureau



First day of operations at new city hall	Headquarters & Bureau	Division
June 8 (Mon.)	Civic Affairs Bureau	Civic Activities Support Division
	Resources and Waste Recycling Bureau	General Affairs Division / Personnel Division / Resources and Waste Collection Operation Division / City Beautification Promotion Division / General Waste Disposal Division / Industrial Waste Disposal Division
	Road and Highway Bureau	General Affairs Division / Traffic Safety and Bicycle Policy Division / Project Promotion Division / Project Division / Engineering Supervision Division / River Planning Division / River Management Division / River Project Division
	Waterworks Bureau	General Affairs Division / Personnel Division / Human Resources Development Division / Business Planning Division / Accounting and Finance Division / Asset Utilization Division / Public-Private-Partnership Promotion Division / International Operations Division / Service Promotion Division / Water Supply Maintenance Division / Water Distribution Division / Water Purification Division / Planning Division / City Employees Benefits Association
June 15 (Mon.)	Resources and Waste Recycling Bureau	Policy Coordination Division / 3R Promotion Division / Waste Disposal Facilities Division / Management of Reclaimed Land for Disposal Division / Facility Planning Division
	Housing and Architecture Bureau	General Affairs Division / City Planning Division / Legal Affairs Division / Conformity Division / Information and Consultation Division / Architectural Projects Division / Building Instruction Division / Urban Building Division / Housing Land Development Examination Division / Urbanization Control Area Division
	Road and Highway Bureau	Maintenance Division / Road Management Division / Road Administration Division / Road Safety Facilities Division / Road Survey Division / Construction Division / Bridge Division / Yokohama Ring Expressway North-West Line Construction Division / Yokohama Expressway Project Coordination Division
June 22 (Mon.)	Housing and Architecture Bureau	Planning Division / Architecture Disaster Prevention Division / Housing Measures Division / Municipal Housing Division / Housing Reusing Division / Building and Repairs Planning Division / Preservation Promotion Division / Facilities Improvement Division / Electricity Equipment Division / Machinery Equipment Division
	Port and Harbor Bureau	General Affairs Division / Policy Coordination Division / Logistics Planning Division / Logistics Management Division / Port Promotion Division / Cruise Project Promotion Division / Port Development Promotion Division / Yamashita Pier Redevelopment Control Division / First Property Administration Division / Second Property Administration Division / First Construction Division / Second Construction Division

※ Dates current as of December 16, 2019. Actual dates may be subject to change depending on progress in the relocation process.

Yokohama City Hall Overview [Building scale] 32 stories, two basement levels, height approximately 155 meters

Floors
8th — 31st

Administrative Functions

Ample space has been secured in the new city hall building for service counters, meeting areas, consultation booths and other services tailored to the requirements of the duties concerned, creating an environment tailored to serving visitors to the facility.

Floor 3 & Floors
5th — 8th

City Council Functions

The new City Council Chamber observers' gallery can seat more than 200. We have also created an observation room for parents with children, where you can observe the proceedings without worries even with nursing babies and young children.



City Council Chamber

Floors
1st — 3rd

Atrium, Commercial Facilities, and More

Cultural events, public viewings and a wide range of other events will be held in the Atrium building with its three-story-high central open hall.

Restaurants and other commercial facilities will also open in the space.



Atrium

Basement
1st

Public parking garage Service begins June 1

※ Parties visiting the new city hall building by car for procedures and consultations following the initiation of partial operations at the new city hall during the period April 13 through May 31 prior to June 1 opening of the Basement 1 public parking are requested to park at the Yokohama Municipal Bashamichi Public Parking Lot next to the city hall (parking fees will be waived for a fixed period of time). For further details please see the City of Yokohama homepage.

※ Floors 32nd & 4th are reserved for electrical rooms and machinery rooms. Basement 2nd Level is a public parking garage.

Access

6-50-10, Honcho, Naka Ward

Direct access from Minatomirai Line
Bashamichi Station

Three-minute walk from JR and Yokohama
Municipal Subway Sakuragicho Station



New City Hall Open House

[Date & Time]

March 28 (Sat.) & 29 (Sun.) 10:00 – 15:00

[Participation]

No application needed. Everyone may participate. Please come directly to the city hall via public transportation.

横浜市 移転情報

Search



[Inquiries] General Affairs Bureau Management Division Executive Director for New City Hall Construction Tel: 045-633-3901 Fax: 045-664-2501

Distribution of Disaster Donation Funds to Victims of Typhoon 19

Disaster relief donations collected by Kanagawa Prefecture and other bodies to aid victims of Typhoon 19 have been allotted to the City of Yokohama and will be issued to qualifying households.

Recipients

Households that can be confirmed by possession of a disaster damage certificate (*risai shomeisho*)^{※1} to have suffered damage to their domiciles (including rental housing) due to Typhoon 19.

※1 This distribution is for households that obtained a disaster damage certificate by the end of February (including households that requested a disaster damage certificate from a fire station by the end of February). Households that have not received a certificate please first telephone the fire station for the ward in which the damaged domicile is located for details and directions.

Application

The city will mail directions and application forms to the subject households sequentially in February and March^{※2}. Please confirm the information, and send back your completed application form in the return address envelope included in the mailing.

※2 Forms will be sent to households in the order that disaster damage certificates were issued, beginning with the earliest certificates issued.

Damage category on disaster damage certificate ^{※3}	Destroyed	Largely destroyed or partially destroyed	Partially destroyed (or "Partially destroyed" sub-category) Partially destroyed (10% or less) ※ Some certificates may say only "partially destroyed"	Flood above floor level
Distribution amount	¥200,000	¥100,000	¥20,000	¥20,000

※3 Death or heavy injury due to Typhoon 19 are also qualifying categories for distribution. Members of the household affected please direct inquiries to the division listed below.

[Inquiries] Health and Social Welfare Bureau, Social Welfare and Public Health Division Tel: 045-671-4401 (Until January 31 was Tel: 045-671-4044) Fax: 045-664-3622