

Both the city and ward editions of Koho Yokohama are available for viewing on the website.



Communities where all can live with peace of mind

~ Community/neighborhood associations for mutual aid and support ~

For details, see page 2.



Building safe and secure communities



Fumiko Hayashi
Mayor of Yokohama

In the morning, new first-graders cheerily walk to school with satchels that are still a little too big for them on their backs. The children are still not completely familiar with the route, and adult members of the community greet them and keep an eye on them so that they do not get in accidents etc. Thanks to their activities, the children can commute to school with peace of mind.

There are many other people who are engaged in activities to support the community life in Yokohama. They are involved in crime-prevention patrols, campaigns for clean-up and beautification, disaster-prevention drills, classes in transport safety, visits to homes with newborns and to elderly households, and neighborhood festivals. There are even some communities that have opened cafes for everybody, from young to old. These neighborhood activities throughout the year widen the circle of community ties and promote the building of safe and secure communities.

Because of these activities, the number of confirmed cases of offenses such as burglary and bicycle theft in Yokohama dropped to less than one-fourth of its peak in 2004. The other day, I met with consumer life promoters, who staged a skit for prevention of bank-transfer scams. Such scams are becoming more intricate and causing more losses. In this situation, it was very heartening to learn that inventive and readily understandable programs are helping to raise people's awareness of crime prevention.

Steady efforts to promote love of the community and to cherish neighborhood ties lead to everyday living with peace of mind for us all. In the future as well, I hope to provide solid support for these activities and work with all of our citizens for a safe and secure Yokohama.

Communities where all can live with peace of mind Community/neighborhood associations for mutual aid and support

Community/neighborhood associations collaborate with various local groups and engage in a wide range of activities so that residents can live everyday pleasantly with peace of mind.

Crime prevention

For protection of safety and security

Eyes that watch over the area are important for prevention of crimes such as arson, burglary, and purse-snatching. Association members help to keep communities safe and secure by keeping an eye on children as they go to and from school and making crime-prevention patrols, etc.



Putting efforts into vigilance activities and crime-prevention patrols Interview with the head of a community association

Children get into the habit of exchanging greetings with adults who watch over them as they go to and from school. Festivals become lively when the people preparing for them and those participating in them unite in spirit. Through routine activities, all members of the community, both young and old, get to know and build ties with each other. An increasing number of people are showing concern for those with dementia and elderly who live alone. I can sense that housing complexes are becoming places where people can continue to live with peace of mind.

I also believe that protection of safety in the area is an important activity for community/neighborhood associations.

Crime-prevention activities cover a wide range of activities, including the program for watching over children as they go to and from school and nighttime patrols. I hear that there have recently been increasing cases of scams in which the criminals dupe the victims into giving them cash cards because the era name is going to be changed. In fact,

some people we know fell victim to a bank-transfer scam. In community/neighborhood associations, we are warning people to beware of such scams by distributing circulars and speaking out to them.

As I see it, the aim of the activities of community/neighborhood associations is to make areas whose residents can lead their lives in a pleasant atmosphere and with peace of mind.

Keiji Tsuneki
President, Federated Community Associations (Minami Ward)
Nagata Minamidai



Mr. Tsuneki was vigorously active in programs including crime-prevention patrols both day and night, guarding of children, and classes aimed at preventing bank-transfer scams and other crimes over the two years 2016 and 2017. He also conducted patrols in coordination with police and made a vital contribution to the improvement of crime-prevention awareness among local residents and the reduction of the number of crimes. In recognition of this work, he was given a crime prevention contributor commendation by the Yokohama Crime Prevention Association in fiscal 2018.

Disaster prevention

For mutual aid with the participation of all

Associations store supplies for use in times of disaster, conduct disaster-prevention drills, and make other preparations for mutual aid in the community in emergencies.

There is no guarantee that all members of the family will be at home when disaster strikes. Community ties really demonstrate their worth in emergencies.



Cleaning and beautification

For clean communities that are nice places to live

Through collection of litter, weeding, and other activities, associations cooperate with the maintenance and management of parks and other local facilities so they can be enjoyably used. They also help to beautify communities by planting flowers along sidewalks and other public places. In addition, they manage rubbish collection spots and work to keep communities clean and make them nice places to live.



Child-rearing

Do you have any worries about child-rearing?

Associations involve the whole community in provision of assistance with child-rearing through the operation of child-rearing salons and the activities of children's groups. They can link parents with members of the community who will help them with child-rearing tasks.



Watching over the elderly

Is there someone you can rely on nearby?

Associations watch over elderly living alone and routinely strive to build relationships with them. They also provide programs for walking and other activities in which elderly can have fun building their health while interacting with other people in the community.



How about taking action to make your community a better place to live, beginning with the things you can do right now?

For information about membership in a community/neighborhood association, you can contact Chiiki Shinko-ka (the Area Promotion Section) in the ward where you live.

Ward	Tel.
Tsurumi Ward	045-510-1687
Kanagawa Ward	045-411-7087
Nishi Ward	045-320-8389
Naka Ward	045-224-8131
Minami Ward	045-341-1235
Konan Ward	045-847-8391

Ward	Tel.
Hodogaya Ward	045-334-6302
Asahi Ward	045-954-6091
Isogo Ward	045-750-2391
Kanazawa Ward	045-788-7801
Kohoku Ward	045-540-2234
Midori Ward	045-930-2232

Ward	Tel.
Aoba Ward	045-978-2291
Tsuzuki Ward	045-948-2231
Totsuka Ward	045-866-8411
Sakae Ward	045-894-8391
Izumi Ward	045-800-2391
Seya Ward	045-367-5691

*The types of activities vary with the community/neighborhood association.

[Contact for inquiries about the activities of community/neighborhood associations]

Community Activities Promotion Division, Civic Affairs Bureau Tel: 045-671-2317 Fax: 045-664-0734

[Contact for inquiries about crime prevention] Community Crime-Prevention Support Division, Civic Affairs Bureau Tel: 045-671-3705 Fax: 045-664-0734

— Notice from the City of Yokohama and Kanagawa Prefectural Police —

**Use of an answering machine is an effective way to avoid becoming a victim of bank transfer scams.
Call the police (#110) if you receive a suspicious telephone call.**

Guide to services during Golden Week



Sudden illness or injury

Please confirm the schedule for out-patient services at clinics etc. you regularly visit.

- **By telephone:** Telephone calls are accepted 24 hours a day, 365 days a year.

Tel: #7119 (mobile phone, PHS, or push circuit)

or 045-232-7119 (all types of telephones)

Guide to medical institutions (Selection of **1** on the telephone)

Emergency call consultation (Selection of **2** on the telephone)

Fax number for information on medical institutions (exclusively for the hard of hearing): 045-242-3808

- **By computer or smartphone:**

Guide to emergency medical consultation services

You can confirm the urgency of sudden illnesses and injuries.

- **Hospitals and clinics: days open and diagnosis & treatment hours**

You can check the service hours etc. of hospitals and clinics.

Scheduled to be open around mid April

- **In the event of sudden illness during the day on holidays**

Use the holiday emergency clinics in each ward. These clinics will provide diagnosis and treatment services (internal medicine and pediatrics) every day from April 28 (Sun.) to May 6 (Mon., a holiday).

- **Nighttime emergency medical centers**

- Diagnosis & treatment hours: 20:00 – 24:00, everyday

Sakuragi-cho (1-1 Sakuragi-cho, Naka Ward)	Tel: 045-212-3535	<input type="checkbox"/> I <input type="checkbox"/> P <input type="checkbox"/> O <input type="checkbox"/> Ot
Hokubu (1-23-4 Ushikubo-Nishi, Tsuzuki Ward)	Tel: 045-911-0088	<input type="checkbox"/> I <input type="checkbox"/> P
Nanseibu (1-9-8 Nakatakita, Izumi Ward)	Tel: 045-806-0921	<input type="checkbox"/> I <input type="checkbox"/> P

Medical service departments

I internal medicine P pediatrics O ophthalmology Ot otorhinolaryngology

- **Dental pain on holidays or at night**

Yokohama Dental Health and Medical Center

(6-107 Aioi-cho, Naka Ward) Tel: 045-201-7737

【Sundays and holidays】 10:00 – 15:30

【Night】 Everyday, 19:00 – 22:30

【Contact for inquiries about this article】

Medical Policy Division, Medical Care Bureau

Tel: 045-671-2465 Fax: 045-664-3851



City hall, ward offices, and administrative service counters

	Days and hours open	Days closed
Ward offices	April 27 (Sat.), 9:00 – 12:00 (Services available: Partial services at the Family Registry Division, Health Insurance and Pension Division, and Children and Families Support Division)	April 28 (Sun.) – May 6 (Mon., a holiday)
Administrative service counters	April 27 (Sat.) & 28 (Sun.), 9:00 – 17:00	April 29 (Mon., a holiday) – May 6 (Mon., a holiday)

- Notifications of marriage and other matters for notation in family registers will be received through the nighttime & holiday windows even during the period of ward offices closure.
- Transcripts of resident cards and other certificates can be obtained through the convenience store transfer service using My Number cards (6:30 – 23:00).
* Excluding family register certificates and transcripts of address history attached to the family register.
- After the period of closure, ward offices are expected to be extremely congested and busy with work such as acceptance of resident relocation notifications and issuance of certificates. Please cooperate with efforts to relieve congestion.
- For details, see the City of Yokohama website.

【Contact for inquiries about this article】

City Call Center Tel: 045-664-2525 Fax: 045-664-2828



Collection of rubbish and resources

Rubbish and resources will be collected as usual even during Golden Week.

【Contact for inquiries about this article】

City Call Center Tel: 045-664-2525 Fax: 045-664-2828