

2027FY Guide to Kindergartens and Nursery Facilities in Yokohama

When using a nursery facility*

*Refers to licensed nursery facilities, certified combined nursery and kindergarten facilities, family-style daycare services, small-scale childcare facilities, company childcare facilities (regional)

1. Nursery Facility Eligibility Requirements

Guardians of children from 0 years old up to pre-school age who need help with childcare for the following reasons are eligible to apply for nursery facilities.

Criteria for Determining the Necessity of Childcare	
①	You work for 64 hours or more per month at a company or at home
②	You need time to prepare for childbirth or rest after giving birth
③	You need care for your child/children due to an illness or disability
④	You care for a person with an illness or disability for 64 hours or more per month
⑤	You are attending university or vocational school etc. for 64 hours or more per month
⑥	You are looking for a job
⑦	You are returning to work after finishing childcare leave
⑧	You are recovering from a disaster
⑨	You and/or your child are in danger of abuse or domestic violence

2. Coordination of Placements

The City of Yokohama will coordinate the application process to determine which facilities the child is eligible to use among the facilities requested by the guardian(s). Based on the “City of Yokohama criteria for placement coordination and benefit approval,” each case will be assigned a rank to determine the priority level in terms of necessity. The guardian(s) will be informed of the results of the coordination process via a letter notifying their acceptance or deferment.

3. Application Deadlines and How to Apply

Those wishing to use a nursery facility should apply online, in principle.

※Online applications are targeted at Yokohama residents who possess a My Number Card. MyNa Portal is not available in languages other than Japanese except for some parts of the website.

(1) Enrolling from April 1st, 2027

How to Apply		Place of application	Application Start Date	Application Deadline
First Round	In person	Children and Families Support Division of the ward where you live	May vary by ward	
	Online application		October 1 st , 2026 (Thu.)	October 28 th , 2026 (Wed.) ※ 1
Second Round	In person	Children and Families Support Division of the ward where you live	December 23 rd , 2026 (Wed.)	February 2 nd , 2027 (Tue.)※ 2
	Online application			

※ 1 Additional applications will be accepted until November 20, 2026 (Fri.) only for adding preferred facilities, changing the order of preferences, or submitting missing documents.

※ 2 Additional applications will be accepted until February 3, 2027 (Wed.) only for adding preferred facilities, changing the order of preferences, or submitting missing documents.

(2) Enrolling partway through the school year (after May 2027)

Start Month	Application Start Date	Application Deadline	Where to submit
May 2027	March 8 2027 (Mon.)	April 5 2027 (Mon.)	Children and Families Support Division of the ward where you live *Excludes weekends and holidays *Some ward offices do not accept applications by mail. Please contact the ward office where you live for more details.
June 2027	April 6 2027 (Tue.)	May 6 2027 (Thu.)	
July 2027	May 7 2027 (Fri.)	June 4 2027 (Fri.)	
August 2027	June 7 2027 (Mon.)	July 5 2027 (Mon.)	
September 2027	July 6 2027 (Tue.)	Aug. 5 2027 (Thur.)	
October 2027	Aug. 6 2027 (Fri.)	Sept. 3 2027 (Fri.)	
November 2027	Sept. 6 2027 (Mon.)	Oct. 5 2027 (Tue.)	
December 2027	Oct. 6 2027 (Wed.)	Nov. 5 2027 (Fri.)	
January 2028	Nov. 8 2027 (Mon.)	Dec. 3 2027 (Fri.)	
February 2028	Dec. 6 2027 (Mon.)	Jan. 5 2028 (Wed.)	
March 2028	Jan. 6 2028 (Thu.)	Feb. 4 2028 (Fri.)	

(3) For those who are unable to apply online

If you are unable to apply online, please download the required documents from the City of Yokohama website and mail your application documents to the address below.

First Round • Missing Documents (<u>Postmark valid</u>) ※ Delivered with only the postal code and recipient address.	〒231-8350 Approval/Placement Coordination Center
Second Round • Missing Documents (<u>Must arrive by the application deadline</u>)	Children and Families Support Division of the ward where you live
Enrolling partway through the school year (after May 2027) (<u>Must arrive by the application deadline</u>)	Children and Families Support Division of the ward where you live

※In addition, if you do not understand Japanese or have trouble filling your application, please inquire at the Children and Families Support Division counter of the ward office of the ward where you live.

4. Regarding the expenses

Fees vary depending on the type of facility, the child's age, and the household's income and circumstances.

- 1 Monthly childcare fee and expenses such as school lunch will be charged.
- 2 For children between 0 and 2 years old, the monthly fee of the day-care center ranges from 0 to 77,500 yen and is calculated according to the parents income in the previous year. From 3 years old onwards there is no charge.
- 3 The cost of meals, etc. varies depending on the facility used. Please inquire at the facility.

When using a Kindergarten/Certified Combined Nursery and Kindergarten (for education)

1. Before Enrolling

Please confirm the school's terms and conditions and make a visit to see the facility you wish to use before enrolling.

2. Application Process

- ① Once you have been accepted to a school, gather the necessary documents to apply.
- ② Submit the necessary documents to the kindergarten where you were accepted. (If you are enrolling in April, you do not need to submit them to the kindergarten as the application will be completed online)
- ③ Once you get approval, you will receive a "Notice of Benefit Certification Decision" from the ward office.
- ④ Submit the "Benefit Approval Application Form" to the kindergarten and enter a contract with the school.

3. When using after-hours childcare

In order to use after-hours childcare for free*¹ you must receive approval to designate your need for childcare*².

*1 There are some situations in which costs are only partially covered.

*2 See the “Criteria for Determining the Necessity of Childcare” on the cover of this pamphlet.

4. How to apply

- ① Refer to the chart below and prepare the necessary documents

Documents required for everyone	A “Benefit approval application form”
	C Registration form for the school you plan to use
	D Individual Number form, documents to verify your identity
Documents required for after-hours childcare	Documents that verify your need for childcare.

*The Children and Families Support Division at the ward office will provide the necessary paperwork. You can also download the files from the City website.

- ② Submit the documents to **the kindergarten where you were accepted.** (If you are enrolling in April, you do not need to submit them to the kindergarten as the application will be completed online)

5. Regarding the expenses

There is no monthly fee, but parents/guardians are responsible for the cost of meals and school trips. Please inquire at the childcare facility for more information.

【Attention】

About withdrawing from the childcare facility or being absent for extended periods of time

If you leave Japan after starting to use a nursery facility or kindergarten, or if you take an extended leave of absence from the nursery facility due to moving or other reasons, or if you withdraw from the childcare facility altogether, please contact the Child and Families Support Division of the ward office of the ward where the facility you are using is located.

Inquiries

- ① Yokohama City Call Center (service available in English, Chinese, Spanish, Korean, Tagalog)
Phone number : 045-664-2525
FAX number : 045-664-2828
Available between 8:00 am and 9:00 pm (including weekends and holidays)
- ② City of Yokohama Website

When using a nursery facility*

<https://www.city.yokohama.lg.jp/kosodate-kyoiku/hoiku-yoji/shisetsu/riyou/hoikuriyou/>

- When using a Kindergarten/Certified Combined Nursery and Kindergarten (for education)

<https://www.city.yokohama.lg.jp/kosodate-kyoiku/hoiku-yoji/yochien/yochiriyoyou/>

③ Children and Families Support Division at the ward offices (open Monday-Friday, 8:45 am to 5:00 pm, excluding holidays)

Ward	Phone Number	Fax	Ward	Phone Number	Fax
Tsurumi	045-510-1816	045-510-1887	Kanazawa	045-788-7795	045-788-7794
Kanagawa	045-411-7157	045-321-8820	Kohoku	045-540-2280	045-540-2426
Nishi	045-320-8472	045-322-9875	Midori	045-930-2331	045-930-2435
Naka	045-224-8172	045-224-8159	Aoba	045-978-2428	045-978-2422
Minami	045-341-1149	045-341-1145	Tsuzuki	045-948-2463	045-948-2309
Konan	045-847-8498	045-842-0813	Totsuka	045-866-8467	045-866-8473
Hodogaya	045-334-6397	045-334-6393	Sakae	045-894-8463	045-894-8406
Asahi	045-954-6173	045-951-4683	Izumi	045-800-2413	045-800-2524
Isogo	045-750-2435	045-750-2540	Seya	045-367-5782	045-367-2943