

City of Yokohama

Information on the emergency benefit payment (70,000 yen) due to rising prices of electricity, gas, food, etc.



Qualifications and application procedures

Households that qualify for the benefit

Tax-exempt households

Household in which all members were registered as resident of the City of Yokohama by December 1, 2023 and in which all members are **per capita resident tax-exempt** for 2023*¹

*1 Applies to income from Jan. 1 to Dec. 31, 2022.

Households **REQUIRED** to complete procedures

Households required to submit an “Application Form”
Households who receive a “Confirmation Letter”

Households **NOT** required to complete procedures

Households who receive a “Notification of Benefits”

See the reverse side for details

Households comprised solely of dependent family members of a person subject to resident taxes are not eligible to receive payment.

Examples of households that are not eligible

- Regardless of whether cohabitating or living separately, students living alone who are supported by a parent (taxed person)
- Regardless of whether cohabitating or living separately, households with persons supported by a child (taxed person)
- Households solely consisting of a wife and child(ren) supported by a husband (taxed person) living at a separate address for work

Amount of benefit **70,000 yen** (per household)

“Application Form” “Confirmation Letter”
Application deadline (must arrive by)

May 1 (Wed.), 2024

Dedicated website




Benefit application procedures

Households **REQUIRED** to complete procedures

Most households who require submission of an “Application Form”

- Households with persons not filing municipal resident taxes or prefectural resident taxes, even if they are tax-exempt in FY2023*2
- Households that became per capita resident tax-exempt for FY2023*2 after filing revised taxes
- Households with any member who moved to the City of Yokohama between January 2, 2023 and December 1, 2023
- Households where, prior to December 1, 2023, only a dependent person remains following separation from their provider via divorce or death

 Please download the application form from the City of Yokohama website or obtain it from your local ward office and send it **by post** with any necessary documents.

Most households who receive a “Confirmation Letter”


- Households that did not receive the emergency benefit payment (30,000 yen) in FY2023*2 from the City of Yokohama and for which all members of the household have been registered as municipal residents of the City of Yokohama prior to January 1, 2023.
- Households that received the emergency benefit payment (30,000 yen) in FY2023*2 from the City of Yokohama via an account other than an account belonging to the head of household.

 Please fill in the required information and **return** it by post with any necessary documents using the included return envelope.

Households **NOT** required to complete procedures

Most households who receive a “Notification of Benefits”

- Households who received the emergency benefit payment (30,000 yen) in FY2023*2 in their household bank account.

 If there are no changes in required information, then **procedures are not required.**
The benefit will be paid to the account listed in the "Notification of Benefits".

*2 FY2023 refers to the period from April 1, 2023 to March 31, 2024.

Note: The above indicates examples of most households.

Inquiries

Call center for City of Yokohama
emergency benefit payment due to
rising prices of electricity, gas, food, etc.

0120-045-320

Reception hours : 9:00-19:00

*Excluding weekends and holidays

Reception is available in
English, Chinese, Portuguese, Korean, Vietnamese, Nepali, Spanish, and Tagalog.

Application Support Desk (each individual ward office)

There is a support desk for the application process at each individual ward office.

Operating period : February 1 (Thu.) – May 1 (Wed.)

Reception hours : Mon.- Fri. 9:00-17:00

*Excluding 12:00 to 13:00

For those who are hard of hearing, etc.,
please inquire by fax.



Fax number : 0120-303-464