



International Lounges Satisfaction Survey (2025)

The City of Yokohama is committed to further enhancing the quality and satisfaction of services provided at the International Lounges. To support future improvements, we kindly invite you to share your impressions and experiences. Your valuable feedback will be treated with care and greatly appreciated.

1 What was the main reason for your visit today? If multiple reasons apply, kindly choose the most relevant one.

- Getting information or consultation Attending a Japanese language class
- Attending a children's class Volunteering or attending training
- Participating in an event Attending intercultural or foreign language classes
- Other reason (_____)

2 How satisfied were you with the service you used? Please select one.

- Very satisfied Somewhat satisfied Somewhat dissatisfied Dissatisfied
- Neither satisfied nor dissatisfied

3 How did you first learn about the International Lounges? Please select one.

- Ward Office Yokohama Association for International Communications and Exchanges (YOKE).
- School Family or friends Yokohama City website International Lounges website or social media
- Yokohama City Newsletter Other place (_____)

4 Where do you live?

- Yokohama City (Ward: _____)
- Outside Yokohama City

If you are unsure of your ward, please check your residence card.

5 What is your age? (only 1 answer)

- Under 20 20 - 29 30 - 39 40 - 49 50 - 59 60 - 69 70 - 79 Over 80

6 What is your country? (only 1 answer)

- China Korea Vietnam Philippines Nepal India Taiwan
- Brazil USA Indonesia Thailand Peru Myanmar UK
- Sri Lanka Germany Mongolia Japan Other country (_____)

Thank you very much for your cooperation.

